

# Labyrinth Returns Policy

Last Updated: 20/03/2023

This Returns Policy applies to the Labyrinth Checkout Automation Package software ("Software") provided by Shrimp Group LTD ("Company", "we", "us", or "our"). By purchasing or using the Software, you agree to the terms of this Returns Policy.

## **1. Non-Refundable Software**

Due to the digital nature of the Software and the fact that licenses are bound to your Discord account upon purchase, we do not offer refunds for the Software under any circumstances. This policy complies with applicable laws and regulations in the United Kingdom, European Union, and the United States.

## **2. Exceptions**

In the unlikely event that the Software fails to function as described, you must notify us immediately by contacting our customer support at [contact@mesh.bot](mailto:contact@mesh.bot) or by submitting a Discord Ticket. We will make reasonable efforts to resolve the issue. If we cannot resolve the issue, we will consider, at our sole discretion, whether an exception to our non-refundable policy is warranted.

Please note that this does not guarantee a refund, and all decisions regarding exceptions are final.

## **3. Contact Us**

If you have any questions or concerns about this Returns Policy, please contact us via email at [contact@mesh.bot](mailto:contact@mesh.bot) or by submitting a Discord Ticket.