

# Alphabot Software Inc Refund Policy

Date Last Update: September 1st, 2023

## 1. Overview

Thank you for choosing Alphabot. We are dedicated to delivering top-quality services and ensuring your satisfaction. This refund policy outlines the terms and conditions related to refunds for our SaaS products.

## 2. Subscription Payments

All subscription payments are non-refundable. However, we understand that circumstances may change, and you may wish to cancel your subscription prematurely. In such cases, we offer the following options:

### 2.1 Early Subscription Cancellation

If you decide to cancel your subscription before the end of your billing period, you will not receive a refund for the remaining days of your subscription. However, if you contact our support team in Discord within the first half of your subscription's duration, you have the following alternatives:

**2.1.1 Transfer Days to Another Subscription:** You can transfer the remaining subscription days to another subscription within your account, extending your service.

**2.1.2 Save Days for Future Use:** If you don't wish to use the remaining days immediately, you can save the remaining subscription days for future use. These saved days can be applied to any subscription you purchase in the future.

## 3. Multiple Charges

In the event of multiple charges due to the customer's actions, we will rectify the situation by offering the following solutions:

### 3.1 Additional Subscription Days

We will add the equivalent subscription days to your existing subscription to compensate. Extending the subscription's end date to match the number of days you've paid for.

### **3.2 Transfer Days to Another Subscription**

If you have multiple subscriptions, you can choose to add the equivalent subscription days to another subscription within your account. Extending the subscription's end date to match the number of days you've paid for.

### **3.3 Save Days for Future Use**

Alternatively, you can save the equivalent subscription days for future use. These saved days can be applied to any subscription you purchase in the future.

## **4. Contact Information**

If you have any questions or require assistance related to our refund policy, please do not hesitate to contact our customer support team in our Discord server (to join: [discord.gg/alphabot](https://discord.gg/alphabot)).

## **5. Policy Changes**

Alphabot Software Inc reserves the right to update or modify this refund policy at any time without prior notice. Any changes to this policy will be posted on our website, and the date of the last update will be indicated at the top of this document.

By continuing to use our SaaS products and services, you agree to be bound by the most current version of this refund policy.