

## **OMP.bet refund policy**

### **1. All sales are final**

- a. Except for specific circumstances detailed below, all sales of subscription fees are considered final, and refunds are not generally provided.
- b. We encourage all customers to review their subscription before purchasing.

### **2. Eligibility for refund**

- a. If you experience a billing error, for example being mistakenly charged an incorrect amount, please contact [ompbet@outlook.com](mailto:ompbet@outlook.com). We will investigate the situation and if correct, provide a refund.

### **3. Refund process**

- a. All refunds will be issued to the original payment method used for the transaction.
- b. Refunds will be processed within 5 to 10 working days from the date the refund requested is accepted.

### **4. Non-refundable situations**

- a. If you are dissatisfied with the services provided, this does not constitute a valid reason for a refund. We strive to provide a high-quality service, but your preferences, experience and opinion on the service may vary and therefore does not constitute a reason for a refund.

### **5. Automatic recurring fees and subscription cancellation**

- a. By subscribing, you agree to automatic recurring fees. Unless you cancel the subscription, the subscription will automatically renew at subsequent billing periods.
- b. You can manually cancel your subscription before the next renewal date should you no longer wish to access the service and be charged by the service. Instructions for cancelling your subscription can be found within the Discord 'read me' tab, or requested by emailing [ompbet@outlook.com](mailto:ompbet@outlook.com).

### **6. Assistance and support**

- a. If you need assistance or have any questions regarding your subscription or refund eligibility, please email [ompbet@outlook.com](mailto:ompbet@outlook.com).

By subscribing to our service you accept the above refund terms.