

Terms of Service

The completion of a sale requires the reshipper (the person(s) receiving, sending, and holding items ordered by the customer) and the customer (the person(s) ordering items to the reshippers address).

Terms agreed when entering the server:

1. Slick Reship reserves the right to ban users caught breaking the TOS without notice.
2. Slander, racism, bigot comments, hate comments, homophobic comments or sexism will not be tolerated.
3. Slick Reship enforces a zero-tolerance policy for abuse. Show respect to all users and moderators always.
4. Do not advertise, post referral links, or post Discord invites within the server unless permission is given by a member of staff.
5. By placing an order using our services, you agree to the pricing stated in the discord 'Slick Reship'.
6. All reshippers must read and accept all of the 'Reshipper Rules' documents before proceeding with any orders.
7. All customers must read and accept all of the 'Customer Rules' documents before proceeding with any orders.
8. All reshippers must present a valid form of identification. Any false documents will lead to a permanent ban.

Terms agreed when entering a sale:

9. The customer is liable to pay the reshipping fee(s) before the reshipper is required to ship the item(s) out.

10. We are not liable for any damage before or after the shoes leave our reshipper's house. However, shoe or box defects will be reported upon arrival.

11. We are not liable if you incorrectly type the address/jig; resulting in the shoes not arriving.

12. Do not use any COD (Cash On Delivery) orders unless approval is granted by the reshipper in advance.

13. Do not abuse or take advantage of the addresses.

14. Returning of test items is allowed, however, this will incur a fee as stated in the pricing guide. If this is being abused, we will warn you on the first instance, however, repeat offenders will be banned.

15. Providing a receipt of purchase is mandatory per sale, to provide authenticity.

16. Please ensure all packages are insured as once the package is out of the reshipper's hands, we will not take any responsibility for missing parcels, damaged parcels, or stolen parcels.

17. Standard customers get free storage for 20 days from the delivered date, however, charges apply after this period ends.

18. Pricing is non-negotiable under any circumstances.

19. Please ensure that when arranging delivery that customs declarations are correctly completed. We are not liable for any Customs, import tax or VAT charged on shipping.

20. Do not ask reshippers to label home deliveries as gifts.

21. Once paid, subscription fees are non-refundable. Subscriptions can be canceled at any time via the dashboard.

22. In the instance that a reselling platform sends the wrong shipping label/invoice we are not liable. We will endeavor our best efforts to check the invoices/shipping labels match however ultimately this is down to you as a seller to check.

23. Using addresses for raffle entries is not allowed unless otherwise stated.

24. Home to Home shipping costs will be agreed upon inside a ticket in the 'Slick Reship' discord server. We will ask both parties to confirm. Payment will be taken before the parcel is sent.

25. All payments will be completed via our Stripe interface. Any reshipper unable to sign up to our stripe system will be able to use an agreed payment method with the customer. Any alternative payment methods should be decided before any orders.

26. We are not held liable to manage any cancellation of orders.