

## **Customer Data Privacy Policy**

- a. Lowkey Discord may collect personal information from you during the subscription process and through your use of the digital service. This information may include, but is not limited to, your name, contact details, and payment information. The personal information collected is used for the purpose of managing and maintaining your subscription, providing customer support, and improving the overall user experience of Lowkey Discord.
- b. Reasonable measures are taken to secure the personal information we collect and store. This includes encryption, access controls, and regular security assessments to protect against unauthorized access, disclosure, alteration, or destruction of your personal data.
- c. We may engage third-party service providers to process certain aspects of your personal information. These third parties are bound by confidentiality agreements and are required to implement appropriate security measures.
- d. We comply with all relevant privacy laws and regulations in Australia, including the Privacy Act 1988 (Cth). If you have concerns about our data handling practices, you may contact the Office of the Australian Information Commissioner (OAIC).
- e. Lowkey Discord reserves the right to update this Customer Data Privacy Policy periodically. Any changes will be communicated to you, and your continued use of the digital service after the effective date constitutes acceptance of the updated policy.
- f. By using Service, you acknowledge and agree to the terms outlined in this Customer Data Privacy Policy. If you do not agree with any of these terms, please refrain from using our service.