

Refund and Cancellation Policy for ParlayBanditz Inc

1. All Sales Are Final:

- a. Except for specific circumstances outlined below, all sales of membership fees are considered final, and refunds are generally not provided.
- b. We encourage customers to carefully review and consider their subscription before making a purchase.

2. Eligibility for Refund:

- a. Billing Error: If you experience a billing error or are mistakenly charged an incorrect amount, please contact our support team via the support ticket channel or by emailing support@parlaybanditz.com. We will investigate the issue and, if validated, provide a refund.
- b. Subscription Cancellation: If you forget to cancel your subscription and request a refund within 48 hours of the renewal date, you may be eligible for a refund.

3. Refund Process:

- a. Submitting a request: To submit a refund request please utilize the [Whop Resolution Center](#). All requests are reviewed in the order they are received and your case will be resolved in no more than seven business days.
- b. Refund Method: All refunds will be issued to the original payment method used for the transaction.
- c. Refund Timeline: Refunds will be processed within 5 to 10 business days from the date the refund request is validated. Please note that weekends and holidays are not considered business days.

4. Non-Refundable Situations:

- a. Violation of Terms and Conditions: If a user is banned or terminated from the community due to a violation of our terms and conditions, no refund will be issued for any remaining subscription period.
- b. User Satisfaction: Unsatisfaction with the community or its services does not constitute a valid reason for a refund. ParlayBanditz Inc does not guarantee any specific number of plays from any capper on any day. Cappers and plays may vary. Cappers being added or removed from the Discord community does not constitute a reason for a refund/ We strive to provide high-quality experiences, but individual preferences and subjective experiences may vary.
- c. Coupon Misapplication: In the event of a customer misapplying a coupon or promotion code during the purchase process, the company is not obligated to honor the incorrect discount, adjust the service price, or provide a refund. It is the customer's responsibility to ensure the accurate application of the coupon or promotion code before completing the transaction.

5. Automatic Recurring Fees and Subscription Cancellation:

- a. Automatic Renewal: By signing up for a subscription, you agree to automatic recurring fees. Unless canceled, your subscription will automatically renew for subsequent billing periods.
- b. Manual Cancellation: To avoid being billed for the next renewal period, it is your responsibility to manually cancel your subscription before the renewal date. Instructions for

cancellation can be found within your account settings via Whop or by contacting our support team via the support ticket channel or by emailing support@parlaybanditz.com.

6. Assistance and Support:

- a. Support Channels: If you require assistance or have any questions regarding your subscription or refund eligibility, please reach out to our support team via the support ticket channel or by emailing support@parlaybanditz.com.
- b. [Whop Resolution Center](#): To submit a refund request visit your Whop dashboard and open a resolution case for the transaction.

Please note that this refund policy is subject to change at our discretion. We encourage you to review this policy periodically for any updates or modifications.