## Terms and Conditions for ParlayBanditz Inc

Welcome to our private online paid Discord community. By accessing and participating in our community, you agree to comply with the following terms and conditions:

### 1. Membership and Subscription:

a. Subscription Fees: Our community operates on a recurring subscription model. By subscribing, you authorize recurring charges to your chosen payment method unless you cancel your subscription through Whop.

b.Payment Authorization: By providing your payment information, you authorize us to automatically charge the applicable subscription fee using the same payment method used for the initial purchase.

c. Account Responsibility: You are responsible for maintaining the confidentiality of your account credentials and for all activities conducted under your account.

d. Termination: The Community administrators reserve the right to suspend or terminate your access to the Community at their discretion if you violate these Terms or engage in any inappropriate behavior.

e. Subscription Cancellation: To cancel your subscription and avoid being billed for the next billing period, you must follow the cancellation process by visiting <u>https://whop.com</u> and managing your subscription. No refunds or credits will be provided for partial periods or unused services.

### 2. Price and Billing:

a. Price Changes: We reserve the right to modify the subscription fees and charges upon providing you with reasonable notice. Such notice may be given via email or by posting the changes within the account management section of our website.

b. Billing Notifications: We will send you a reminder notification prior to each renewal period, informing you of the upcoming charge and the amount to be billed.

c. Disputed Payments: In the event that a member initiates a payment dispute, they hereby agree to forfeit the remainder of their membership period without any entitlement to a refund. Additionally, the member acknowledges that filing a payment dispute will result in their permanent ban from accessing the Discord server associated with the membership.

#### 3. Community Guidelines:

a. No Hate Speech, Harassment, or Bullying: Users must not engage in any form of hate speech, harassment, or bullying towards other members. Treat all individuals with respect and kindness.

b. No Spamming, Self-Promotion or Unauthorized Advertising: Do not engage in spamming or advertise products or services without obtaining prior permission from the appropriate community staff.

c. Appropriate and Respectful Language: Use language that is appropriate, respectful, and in line with community standards. Avoid excessive profanity or offensive language.

d. No Sharing of Inappropriate or Explicit Content: Users are prohibited from sharing or distributing any explicit or inappropriate content within the community.

e. Respect Privacy and Personal Information: Show respect for the privacy and personal information of other community members. Do not share or disclose personal information without explicit permission.

f. No Sharing of Malicious Links: Do not share links to malicious websites, viruses, or any content that may harm or compromise the security of community members or the server.

g. No Impersonation: Do not impersonate other members or community staff. Maintain transparency and authenticity in your interactions.

h. No Sharing of Personal Information: Refrain from sharing personal information about yourself or other members. Protect your privacy and that of others.

### 4. Ban-Worthy Offenses:

The following activities may result in immediate and permanent banning from the community without refund:

a. Leaking Sports Handicapper's or Community Star's picks.

b. Doxxing any user (sharing or revealing personal information without consent).

c. Conducting or attempting any malicious attacks on the server, including DDOS attacks.

d. Sending malicious links to individuals within the community.

e. Making threats that can be perceived as bringing bodily harm to others.

f. Posting sexually explicit material.

g. Chargeback Fraud: Any member found to be involved in fraudulent chargeback activities, including but not limited to falsely disputing transactions, shall be considered in violation of our terms and conditions. Such actions will result in an immediate and permanent ban from accessing our services. We reserve the right to pursue legal action and recover any associated costs incurred due to chargeback fraud.

h. Engaging in any other activity that violates applicable laws or our community standards.

#### 5. Moderation:

a. Community Administrators: The Community administrators have the right to enforce these Terms, remove or edit content, and suspend or terminate user accounts for violations of these Terms or any other disruptive behavior.

b. Disputes: If you have any concerns or disputes regarding moderation actions, contact the Community administrators in a respectful manner or email us at support@parlaybanditz.com

### 6. Account Management:

a. Accurate Account Information: It is your responsibility to ensure that your account information, including billing details and contact information, remains accurate and up to date.

b. Failed Payment: In the event of a failed payment due to expired or declined payment details, we will attempt to retry your payment method. During the period that your payment is

past due you will have limited access to the discord content until your payment is complete. A past due payment status does not indicate cancellation and all subscriptions must still be set to cancel to avoid future payment attempts. However, we reserve the right to suspend or terminate your subscription if we are unable to successfully process the payment.

# 7. Termination of Access:

Users who violate these terms and conditions or engage in prohibited activities will have their access to the community immediately revoked without any refund.

Please note that these terms and conditions are subject to change at our discretion. We encourage you to review them periodically for any updates or modifications. Failure to comply with these terms may result in penalties or removal from the community.

# 8. Third Party Terms of Service

ParlayBanditz Inc utilizes third party service providers including but not limited to Whop and Discord. By joining the ParlayBanditz Discord community, you are also agreeing to adhere to the terms and conditions put forth by these third party service providers. To review Discord terms of service you may visit: <u>https://discord.com/terms</u>. To review Whop's terms and conditions please visit: <u>https://whop.com/terms/</u>.

# **Refund Policy**

## 1. All Sales Are Final:

a. Except for specific circumstances outlined below, all sales of membership fees are considered final, and refunds are generally not provided.

b. We encourage customers to carefully review and consider their subscription before making a purchase.

## 2. Eligibility for Refund:

a. Billing Error: If you experience a billing error or are mistakenly charged an incorrect amount, please contact our support team via the support ticket channel or by emailing

support@parlaybanditz.com. We will investigate the issue and, if validated, provide a refund.
b. Subscription Cancellation: If you forget to cancel your subscription and request a refund

within 48 hours of the renewal date, you may be eligible for a refund.

## 3. Refund Process:

a. Submitting a request: To submit a refund request please utilize the <u>Whop Resolution Center</u>. All requests are reviewed in the order they are received and your case will be resolved in no more than seven business days.

b. Refund Method: All refunds will be issued to the original payment method used for the transaction.

c. Refund Timeline: Refunds will be processed within 5 to 10 business days from the date the refund request is validated. Please note that weekends and holidays are not considered business days.

### 4. Non-Refundable Situations:

a. Violation of Terms and Conditions: If a user is banned or terminated from the community due to a violation of our terms and conditions, no refund will be issued for any remaining subscription period.

b. User Satisfaction: Unsatisfaction with the community or its services does not constitute a valid reason for a refund. ParlayBanditz Inc does not guarantee any specific number of plays from any capper on any day. Cappers and plays may vary. Cappers being added or removed from the Discord community does not constitute a reason for a refund/ We strive to provide high-quality experiences, but individual preferences and subjective experiences may vary.

c. Coupon Misapplication: In the event of a customer misapplying a coupon or promotion code during the purchase process, the company is not obligated to honor the incorrect discount, adjust the service price, or provide a refund. It is the customer's responsibility to ensure the accurate application of the coupon or promotion code before completing the transaction.

### 5. Automatic Recurring Fees and Subscription Cancellation:

a. Automatic Renewal: By signing up for a subscription, you agree to automatic recurring fees. Unless canceled, your subscription will automatically renew for subsequent billing periods.

b. Manual Cancellation: To avoid being billed for the next renewal period, it is your responsibility to manually cancel your subscription before the renewal date. Instructions for cancellation can be found within your account settings via Whop or by contacting our support team via the support ticket channel or by emailing support@parlaybanditz.com.

## 6. Assistance and Support:

a. Support Channels: If you require assistance or have any questions regarding your subscription or refund eligibility, please reach out to our support team via the support ticket channel or by emailing <a href="mailto:support@parlaybanditz.com">support@parlaybanditz.com</a>.

b. <u>Whop Resolution Center</u>: To submit a refund request visit your Whop dashboard and open a resolution case for the transaction.

Please note that this refund policy is subject to change at our discretion. We encourage you to review this policy periodically for any updates or modifications.