

Refund Policy for "Become a Warrior" Subscription

Welcome to "Become a Warrior," provided by BILLIONAIRE TRADERS GROUP SRL ("we," "us," or "our"), a company registered in Romania, with our registered office at sat Giroc, Com Giroc, Str Planetei Nr 10, Camera 3, Ap 1, jud Timis, registration number 49499028.

We are committed to your satisfaction with our services. Our refund policy for the "Become a Warrior" subscription service is designed to be clear and fair, outlining the process for requesting refunds.

Eligibility for Refund:

Subscribers are eligible to request a full refund within 24 hours of their initial purchase of the "Become a Warrior" subscription.

The 24-hour refund period is calculated from the date and time of the subscription's initial purchase.

How to Request a Refund:

Contact Us: To initiate a refund request, please contact our support team within the 24-hour period following your purchase. Our customer service channels are available on our website and the Whop platform for this purpose.

Provide Required Information: Include your full name, the email address associated with your subscription, and the transaction ID in your refund request to help us verify your purchase and process your refund efficiently.

Processing Your Refund: Refund requests received within the specified 24-hour period will be processed promptly, with refunds issued to the original method of payment used at the time of purchase.

Terms and Conditions:

Refund Window: Refund requests must be submitted within 24 hours of the purchase time. Any refund requests submitted beyond this 24-hour timeframe will be rejected.

Policy Agreement: By completing your purchase, you acknowledge and agree to this refund policy. It is understood that this policy will be clearly presented at the checkout, and your continuation to purchase implies your acceptance of these terms.

Fraud Prevention: We reserve the right to refuse a refund request if we detect fraudulent activity or abuse of our refund policy.

Contact Information:

For any questions or concerns regarding your subscription or this refund policy, please contact us at support@basic-capital.ro

We value your business and aim to support you through your journey with "Become a Warrior." Our goal is to ensure that your experience is positive, and we are here to help with any concerns you might have.