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Refund policy

CHANGE OF MIND

Cardonomics does not offer refunds for change of mind.

RETURN TIME-FRAMES

All returns & refunds must be requested within 7 days of receiving your order.

FAULTY OR DAMAGED PRODUCTS

Cardonomics will only issue refunds or exchanges for defective, damaged or if the incorrect item was received. A minor packaging flaw that doesn't affect the item itself is not considered a defect or damage and is not subject to a refund or exchange.

HOW TO APPLY FOR EXCHANGE OR REFUND

If you believe your item is defective or is the wrong item, you will need to:





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Upon receiving your returned product, a final review will be conducted and we will provide you with the option of exchange or refund once approved.

All refunds will be done in the same manner and currency (exchange rate will be at the time of refund, Cardonomics is not liable for any variation in amount refunded due to exchange rates.) as you have paid.

CREDIT CARD REFUNDS

Refunds will be sent back to the same card that was used, refunds can take up to 30 days to reflect on your statement.

PAYPAL REFUNDS

How a refund is credited depends on how the original payment was made:

If you paid with your bank account (eCheck or Instant Transfer) or PayPal balance, the money will go back to your PayPal balance.

If you paid by credit card, the money will go back to your card. It can take up to 30 days for the refund to show up on the card statement.

Refunds are issued in Australian Dollars (AUD) at Paypal's current currency exchange rate.



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All pre-orders are non-refundable unless in the event Cardonomics for whatever reason can't provide the goods purchased a full refund will be issued.



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ABOUT US

Cardonomics is your new favourite online trading card store, specialising in all things TCG including **Pokemon TCG** <

<https://cardonomics.com.au/product-category/pokemon/>, **Pokemon**

Booster Boxes < **[https://cardonomics.com.au/product-](https://cardonomics.com.au/product-category/pokemon/pokemon-tcg-english/booster-box/)**

[category/pokemon/pokemon-tcg-english/booster-box/](https://cardonomics.com.au/product-category/pokemon/pokemon-tcg-english/booster-box/), **Weiss Schwarz**

< <https://cardonomics.com.au/product-category/weiss-schwarz/>

, Japanese Pokemon TCG < **[https://cardonomics.com.au/product-](https://cardonomics.com.au/product-category/pokemon/pokemon-tcg-japanese/)**

[category/pokemon/pokemon-tcg-japanese/](https://cardonomics.com.au/product-category/pokemon/pokemon-tcg-japanese/), **English Pokemon TCG** <



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POLICY LINKS

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