

# **Return Policy for The DJ Collective**

**Effective Date:** [August 20, 2024]

Welcome to The DJ Collective! We are thrilled to have you as a member of our exclusive community. To ensure clarity and fairness, we have established the following return policy regarding our paid, monthly subscription service. By subscribing, you agree to abide by these terms.

## **1. Subscription Fees and Payment**

**1.1 Subscription Charges:** Your subscription is billed on a monthly basis, starting from the day you sign up. Payments are processed through Whop, and the charge is non-refundable once processed.

**1.2 Payment Method:** All payments are handled securely through Whop. Please ensure your payment method is valid and up-to-date.

## **2. Refunds and Cancellations**

**2.1 No Refund Policy:** All subscription payments are non-refundable. This policy is in place due to the digital and intangible nature of the services provided, including but not limited to access to exclusive content, community features, and other benefits.

**2.2 Cancellation of Subscription:** You may cancel your subscription at any time through Whop. Your cancellation will take effect at the end of your current billing cycle, and you will not be billed for the next cycle. Access to the community will continue until the end of the current billing period.

**2.3 Trial Periods:** If a trial period is offered, it will be explicitly mentioned during the sign-up process. Trials are subject to the same non-refundable policy once the trial period concludes.

## **3. Account Termination**

**3.1 Voluntary Termination:** If you choose to leave the community, your subscription will be canceled as described in Section 2.2. No refunds will be issued for the remaining period of the current billing cycle.

**3.2 Involuntary Termination:** We reserve the right to terminate your membership for any violation of community guidelines or terms of service. In such cases, no refunds will be issued.

## **4. Dispute Resolution and Financial Protection**

**4.1 Dispute Initiation:** If a dispute arises regarding billing or subscription charges, it should first be addressed directly with Whop's support team. We are not responsible for managing disputes related to payment processing or technical issues with Whop.

**4.2 Chargebacks and Disputes:** In the event of a chargeback or payment dispute initiated by your financial institution, we reserve the right to contest the chargeback or dispute. You agree to provide us with any necessary documentation or information required to defend against the chargeback. Chargebacks can result in additional fees or penalties imposed by our payment processor, which may be passed on to you.

**4.3 Dispute Resolution Fees:** In the event of a dispute that requires legal or administrative intervention, you will be responsible for any costs associated with resolving the dispute, including but not limited to legal fees and administrative expenses.

**4.4 Documentation Requirements:** To ensure accurate and timely handling of disputes, provide detailed information about the issue in question, including transaction details, correspondence, and any relevant evidence. Failure to provide adequate documentation may result in the dispute being resolved in favor of [Your Community Name].

**4.5 Contact Information:** For disputes related to our policies or account management, please contact us at eliteheydj@gmail.com. For Whop-related billing issues or disputes, please contact Whop's support team directly via Whop.com.

## **5. Policy Changes**

**5.1 Amendments:** We reserve the right to modify this return policy at any time. Any changes will be communicated via email and updated on our community's website. Continued use of the service after changes indicates acceptance of the revised policy.

**5.2 Notification:** It is your responsibility to review this policy periodically. If you do not agree with any changes, you may cancel your subscription as per Section 2.2.

## **6. Miscellaneous**

**6.1 Governing Law:** This policy shall be governed by and construed in accordance with the laws of your state/country.

**6.2 Severability:** If any provision of this policy is found to be invalid or unenforceable, the remaining provisions will remain in full force and effect.

By subscribing to The DJ Collective, you acknowledge that you have read, understood, and agreed to this return policy. Thank you for being a valued member of our community!

**-The DJ Collective**