

## **Bravo Six Picks Return & Refund Policy**

*Effective Date: October 19, 2024*

At Bravo Six Picks, customer satisfaction is a priority. However, due to the nature of our digital services, we have specific policies regarding refunds and cancellations. Please read this Return & Refund Policy carefully to understand your rights and obligations when subscribing to our services.

### **1. Digital Services – No Physical Returns**

Bravo Six Picks offers digital subscription-based services, which include sports predictions, insights, and other online content. Since our services are digital and immediately accessible upon purchase, we do not accept physical product returns.

### **2. Refunds for Subscriptions**

All purchases of subscription services from Bravo Six Picks are final and non-refundable. By subscribing, you acknowledge that you will not be eligible for a refund once access to the service has been granted.

#### **Exceptions:**

- **Billing Errors:** If you believe that you have been charged in error, please contact Whop.com's customer support at <https://whop.com/help/customer/> within 14 days of the billing date. Whop.com will investigate and, if a billing error is found, issue a refund accordingly.
- **Legal Requirement:** If a refund is mandated by local laws or regulations, we will comply with those requirements.

### **3. Cancellation Policy**

You can cancel your subscription to Bravo Six Picks at any time. Cancellations will take effect at the end of the current billing cycle. Once canceled, your subscription will not renew, and no further charges will be made to your payment method.

#### **How to Cancel:**

- **Via Whop.com Account:** Log in to your account, navigate to the subscription management section, and follow the prompts to cancel.
- **Via Customer Support:** Contact Whop.com customer support at <https://whop.com/help/customer/cancel-subscription/> for assistance with canceling your subscription.

#### **Refunds for Cancellation:**

- **Ongoing Subscription:** If you cancel, you will still have access to the services for the remainder of the current billing period. No refunds will be provided for any unused portion of the subscription once the current period ends.

#### **4. Trial Periods**

If Bravo Six Picks offers a free or discounted trial for new subscribers, please note that once the trial period ends, your subscription will automatically convert to a paid plan, and you will be charged according to the billing cycle selected unless canceled before the trial expires. Refunds will not be provided for charges incurred after a trial period unless required by law.

#### **5. Chargebacks and Disputes**

If you initiate a chargeback or dispute a payment through your bank or credit card company, your access to the Bravo Six Picks services may be suspended or terminated while the dispute is pending. Please contact us directly to resolve any payment issues before initiating a dispute.

#### **6. Changes to the Return & Refund Policy**

Bravo Six Picks reserves the right to modify this Return & Refund Policy at any time. Any changes will be posted on this page, and the effective date will be updated accordingly. It is your responsibility to review this policy periodically for any updates.

#### **7. Contact Information**

If you have any questions or concerns about this Return & Refund Policy or if you believe you are entitled to a refund based on the exceptions listed above, please contact us via a Customer Support Ticket at:

<https://discord.com/channels/1221389980396425237/1278404714832068608>

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By subscribing to or using our services, you acknowledge that you have read, understood, and agreed to this Return & Refund Policy.