

Terms and Conditions

CLIENTUP GROUP LLC (dba insider.group)

1. Acceptance of Terms

By accessing or purchasing services from insider.group ("Service"), you agree to be bound by these Terms and Conditions. If you disagree with any part of these terms, you may not access or use our services.

2. Services Description

We provide digital access to educational content, coaching services, and business resources including but not limited to:

- Digital course materials and business assets
- Group coaching calls
- Private community access
- Business templates and tools
- AI infrastructure access
- Client acquisition resources

3. Purchase and Access

3.1. Upon successful payment, you will receive access to purchased digital materials and services.

3.2. Access rights are personal, non-transferable, and subject to payment status.

3.3. We reserve the right to modify, suspend, or discontinue any aspect of our services with notice.

4. Payment Terms

4.1. All prices are in USD unless otherwise stated.

4.2. Payment plans, when offered, require adherence to agreed payment schedules.

4.3. Failure to maintain payment obligations may result in immediate suspension of access.

4.4. Refund Policy

- A 3-day inspection period is provided from the date access is granted
- No refunds will be issued after the 3-day period or if substantial use of the services has occurred
- Refund requests within the 3-day period must be submitted in writing to team@insider.group
- Payment plan commitments remain binding regardless of usage

5. Intellectual Property Rights

5.1. All materials, content, and resources provided remain the exclusive property of CLIENTUP GROUP LLC.

5.2. You may not:

- Share, resell, or distribute access to any materials
- Copy or reproduce any content for commercial purposes
- Transfer your account access to others
- Record or redistribute any live sessions or coaching calls

6. Usage Restrictions

- 6.1. Your access is for personal use only.
- 6.2. Sharing accounts or access credentials is strictly prohibited.
- 6.3. Violation of usage terms may result in immediate termination without a refund.

7. Confidentiality

- 7.1. You agree to maintain the confidentiality of any proprietary information shared.
- 7.2. Community discussions and shared resources must remain within the platform.

8. Disclaimer

- 8.1. Results from using our services may vary.
- 8.2. We make no guarantees regarding specific outcomes or earnings.
- 8.3. All materials are provided "as is" without warranty of any kind.

9. Termination

- 9.1. We reserve the right to terminate access for violations of these terms.
- 9.2. No refunds will be issued for terminated accounts.
- 9.3. Termination does not relieve payment obligations under existing payment plans.

10. Limitation of Liability

- 10.1. Our liability is limited to the amount paid for the services.
- 10.2. We are not liable for indirect, consequential, or special damages.

11. Governing Law

These terms are governed by Delaware law, without regard to conflicts of law principles.

12. Changes to Terms

- 12.1. We reserve the right to modify these terms at any time.
- 12.2. Continued use after changes constitutes acceptance of new terms.

13. Contact Information

For questions about these terms, contact:
team@insider.group
1007 N Orange St., 4th Floor #PMB 1197
Wilmington, DE 19801

14. User Responsibilities

14.1. You are responsible for:

- Maintaining the confidentiality of your login credentials
- All activities that occur under your account
- Providing accurate and current information
- Using the services in compliance with all applicable laws

14.2. You agree not to:

- Use the services for any illegal purposes
- Attempt to gain unauthorized access to any portion of the platform
- Create multiple accounts or transfer account access

15. Technical Requirements

15.1. You are responsible for having adequate internet access and compatible devices

15.2. We are not responsible for technical issues on your end that prevent access

15.3. Temporary service interruptions may occur for maintenance or updates

16. Privacy Policy Reference

16.1. Your use of our services is also governed by our Privacy Policy

16.2. By accepting these terms, you acknowledge our data collection and usage practices

17. Force Majeure

17.1. We are not liable for any failure to perform due to circumstances beyond our reasonable control

17.2. This includes but is not limited to: natural disasters, war, terrorism, pandemics, or significant technical failures

18. Severability

If any provision of these terms is found to be unenforceable, the remaining provisions will continue in full force and effect

19. Assignment

19.1. You may not assign your rights or obligations under these terms

19.2. We may assign our rights to any successor in interest

20. Communication

20.1. You agree to receive electronic communications from us

20.2. These may include:

- Emails regarding your account
- Updates about services
- Marketing communications (with the option to opt-out)
- Legal notices

21. Indemnification

You agree to indemnify and hold harmless CLIENTUP GROUP LLC, its officers, directors, employees, and agents from any claims, damages, or expenses arising from your use of the services

22. Feedback and Submissions

22.1. Any feedback, suggestions, or submissions you provide become our property

22.2. We may use such submissions without compensation or acknowledgment