

RETURN POLICY

Effective Date after Purchase:

This Return Policy applies to the Sigma Boys Discord membership and any associated digital services (collectively, the “Service”) provided by Bioflavour & Food GmbH (“Company,” “we,” “us,” or “our”). By purchasing or accessing the Service, you agree to the terms outlined below.

1. No Returns or Exchanges on Digital Services

Because the Sigma Boys Discord membership is an intangible digital service, we do not offer returns, exchanges, or cancellations once the purchase is complete. All sales are final.

2. No Refunds

1. All Sales Final

- Membership fees and digital service fees are non-refundable. By making a purchase, you acknowledge and agree that no refund will be issued for any reason, including but not limited to:
 - Dissatisfaction with content
 - Lack of usage or inactivity
 - Change of personal circumstances

2. Billing Errors

- If you believe you were charged in error (e.g., charged multiple times by mistake), please contact us at l.saric@menthol24.de. We will investigate and, if appropriate, provide a correction or refund in our sole discretion.

3. Local Law Exceptions

- If local laws or regulations in your jurisdiction provide mandatory refund or cancellation rights for digital services, those rights may apply only to the extent required by law. If you believe you have a statutory right to a refund, please contact us at l.saric@menthol24.de with details.

3. Membership Termination

- **Violation of Terms:** If your access to the Sigma Boys Discord is terminated or suspended due to violation of our Terms of Service or Discord’s Terms, you will not be entitled to any refund or compensation.
- **Voluntary Cancellation:** If you choose to stop using the Service, no prorated refunds or credits will be provided for unused membership time.

4. Contact Us

If you have any questions about this Return Policy or believe you have been charged in error, please contact us:

- Bioflavour & Food GmbH
- Address: Roggenkamp 17, 27283 Verden, Germany
- Email: l.saric@menthol24.de

We will do our best to address your inquiry promptly.

5. Changes to This Policy

We reserve the right to modify or update this Return Policy at any time. If we make significant changes, we will provide notice (e.g., by posting an announcement in the Discord server or sending an email). Your continued use of the Service after any modifications constitute acceptance of the updated policy.

By purchasing membership or otherwise accessing our digital Service, you acknowledge that you have read, understood, and agreed to this Return Policy, including the no-refunds provision.