

Return Policy for Gencorp Trading by Gencorp Holdings

Last Updated: 01/26/2025

Thank you for choosing Gencorp Trading, a subsidiary of Gencorp Holdings. Please read this Return Policy carefully before purchasing any of our electronic or numerical products. By making a purchase, you agree to the terms outlined below.

1. No Returns or Refunds

All sales of electronic or numerical products (including but not limited to educational materials, digital content, subscriptions, and downloadable resources) are **final**. We do not offer returns, refunds, or exchanges for any reason, including but not limited to:

- Change of mind or dissatisfaction with the product.
- Accidental purchases.
- Inability to access or download the product (please ensure your device meets the necessary requirements before purchasing).
- Partial use or non-use of the product.

2. Electronic Products

Our products are delivered electronically and are accessible immediately upon purchase. Since these products cannot be physically returned, all sales are considered final. Please review product descriptions, system requirements, and any available previews carefully before making a purchase.

3. Subscription Services

If you purchase a subscription-based service, you may cancel your subscription at any time. However, **no refunds** will be issued for any unused portion of the subscription period. Cancellation will take effect at the end of the current billing cycle.

4. Technical Issues

If you experience technical issues accessing or using our products, please contact us at Gencorpholdings@outlook.it or Gencorptrading@outlook.it. We will make reasonable efforts to assist you in resolving the issue but cannot guarantee a resolution that satisfies your specific requirements.

5. Unauthorized Purchases

If you believe an unauthorized purchase was made using your account, please contact us immediately. We will investigate the issue and take appropriate action, but no refunds will be issued unless fraud is confirmed.

6. Changes to This Policy

We reserve the right to update or modify this Return Policy at any time. Any changes will be effective immediately upon posting on our website. Your continued use of our services after such changes constitutes your acceptance of the revised policy.

7. Contact Us

If you have any questions or concerns about this Return Policy, please contact us at:

- **Email:** Gencorpholdings@outlook.it or Gencorptrading@outlook.it

By purchasing our products, you acknowledge that you have read, understood, and agreed to this Return Policy. If you do not agree with this policy, please refrain from making a purchase.