

Return Policy for Elevate FBA

Last Updated: 11/1/2023

Thank you for purchasing Elevate FBA (the "Course") on the Whop platform. We strive to provide the best learning experience possible, and we want you to be completely satisfied with your purchase. Please review the following return policy, which outlines our procedures for returns, refunds, and cancellations.

1. Refund Eligibility

 We offer a 3-day money-back guarantee for the Course. If you are not completely satisfied with your purchase, you may request a refund within 14 days from the date of purchase.

2. How to Request a Refund

- To request a refund, please follow these steps:
- Send an email to elev8fba@gmail.com with the subject line "Refund Request Elevate FBA."
- Include your full name, email address, order number, and a brief explanation of why you are requesting a refund.
- You may also open a ticket on Discord.
- We will review your request and respond within 7 business days.

3. Refund Process

- If your refund request is approved, we will process the refund to the original payment method used for the purchase.
- Please allow 30 business days for the refund to be credited to your account.

4. Exceptions

Refunds may not be granted under the following circumstances:

- If you have accessed or downloaded a substantial portion of the Course content.
- If the refund request is made after the specified 14-day period.
- If there is evidence of abuse or misuse of our refund policy.
- If you have a situation that does fit these circumstances, reach out for support.

5. Course Cancellation

- We reserve the right to cancel the Course in exceptional circumstances, such as unforeseen technical difficulties or other factors that prevent us from providing the course as advertised.
- In the event of course cancellation, you will receive a full refund.

6. Contact Information

If you have any questions or need further assistance, please contact us at elev8fba@gmail.com.