

[Dashboard](#)

Privacy Policy

The responsible entity for data processing on this website is:

Marcel Fuchs
Agiou Andreou 15
17122 Nea Smirny

We provide a comprehensive overview of how we handle your data. Your privacy is important to us. We are very pleased about your interest in Robo Fox.

Data Protection: General Information and Hosting

The following information provides an overview of how we handle your personal data when you access our website. All data that can personally identify you is defined as personal data.

Your data is collected by yourself, for example, in the form of a contact form. The website operator is responsible for data processing.

The contact details can be found in the Imprint.

The following data is automatically recorded by IT systems as soon as you visit the website: e.g. (operating system, time of page access, internet browser).

Data can be used to analyze your user behavior. Others will be used to provide better services.

Under certain circumstances, it is allowed for you to request a restriction on the processing of your personal data. Details can be found under "Right to restriction of processing".

You are entitled to request correction or deletion of the data. You are also entitled to obtain free information about the origin, recipient, and purpose of your personal data. If you have any further questions, you can contact the address listed in the Impressum at any time. You have the right to file a complaint with the supervisory authority.

External Hosting:

The website is hosted by an external service provider. The personal data collected on the website is stored on the servers of the host, including contact information, names, website access, and other data generated through a website, meta-communication data, and contract data.

The use of the host is for the purpose of fulfilling our obligations to our potential and existing customers (Art. 6 Para. 1 lit. b GDPR) and in the interest of providing our online offering in a secure, fast, and efficient manner through a professional provider (Art. 6 Para. 1 lit. f GDPR).

The host only processes the data to the extent that it is necessary to fulfill its obligations and follows our instructions with regards to the data.

2. Data protection: mandatory information and general information.

Personal data is treated confidentially and in accordance with the legal data protection regulations and the privacy policy.

The website operators take the protection of your personal data very seriously..

If you use this website, personal data will be collected. These are data that can be used to personally identify you.

The privacy policy explains what data is collected and for what purpose it is used. It also explains the purpose and the way it is used.

There may be security breaches on the internet. Complete protection of data from access by third parties is impossible.

Controller responsible for the processing of data on the website:

Marcel Fuchs

Agiou Andreou 15

17122 Nea Smyrni

E-Mail: support@robo-fox.com

Phone: Upon request

The legal or natural person is the responsible entity that alone or jointly decides on the purposes and means of processing personal data.

Some data processing operations are only possible with your express consent. You can revoke your consent at any time. A informal message by email is sufficient for the revocation. The legality of the data processing carried out until the revocation remains unaffected by the revocation.

Right to object to data collection in special cases and against direct advertising (Art. 21 GDPR)

If the data processing is based on Art. 6 Abs 1 Lit. E or F GDPR, you are entitled to object to the processing of your personal data for reasons arising from your specific situation. This also applies to profiling based on these provisions. You can find the respective legal basis for the processing in this privacy policy. If you object, we will no longer process your affected personal data.

Unless we can demonstrate compelling legitimate grounds for the processing that override your interests, rights and freedoms, or the processing is necessary for the establishment, exercise or defense of legal claims (objection under Article 21(1) of the GDPR).

You have the right to object at any time to the processing of your personal data for the purpose of such advertising, including profiling to the extent that it is related to such direct advertising. If you object, your personal data will no longer be used for the purpose of direct advertising.

(Objection under Art. 21 Sec. 2 GDPR)

Right to file a complaint with the designated supervisory authority In case of violations of the GDPR, the affected individuals have the right to file a complaint with a supervisory authority, particularly in the Member State where they usually reside, work, or where the alleged violation occurred. The right to file a complaint exists without prejudice to other administrative or judicial remedies.

For security reasons and to protect the transmission of confidential information that you send to us as website operators, our website uses SSL or TLS encryption. This makes the data you transmit through this website unreadable to third parties. You can recognize an encrypted connection by the "https://" address line of your browser and the lock symbol in the browser line.

When SSL or TLS encryption is active, data that you send to us cannot be read by third parties.

You have the right to receive the data that we process automatically based on your consent or for the performance of a contract, in a commonly used, machine-readable format, either by yourself or by a third party. If you request the direct transfer of the data to another controller, this will only be done if it is technically feasible.

You have the right at any time, within the framework of the applicable legal provisions, to obtain information about your stored personal data, the origin of the data, its recipients, and the purpose of the data processing, as well as, if necessary, the right to correct, block, or delete these data. In this regard and for further questions regarding personal data, you can contact us at any time via the contact possibilities listed in the imprint.

You have the right to request restriction on the processing of your personal data. You can contact us at the address found in the imprint at any time. The right to restriction of processing exists in the following cases:

We need time to verify if you dispute the accuracy of your personal data stored with us. During the verification period, you have the right to request the restriction of the processing of your personal data. Instead of deletion, you may request the restriction of data processing if the processing of your personal data is or was unlawful. Once we no longer need your personal data, but you need it for the defense, exercise or enforcement of legal claims, you are entitled to request the restriction of processing of your personal data instead of deletion. If you have lodged an objection according to Art. 21 (1) GDPR, a balance must be struck between your and our interests. Until it is determined whose interests prevail, you have the right to request the restriction of processing of your personal data.

Sobald die einschränkung der verarbeitung der personenbezogenen Daten vollzogen haben, dürfen diese Daten von ihrer Speicherung abgesehen nur mit Ihrer Einwilligung oder zur Geltendmachung, Ausübung oder Verteidigung von Rechtsansprüchen oder zum Schutz der Rechte einer anderen natürlichen oder juristischen Person oder aus Gründen eines wichtigen öffentlichen Interesses der Europäischen Union oder eines Mitgliedstaats verarbeitet werden.

3. Cookies

Unsere Website verwendet Cookies. Das sind kleine Textdateien, die Ihr Webbrowser auf Ihrem Endgerät speichert. Cookies helfen uns dabei, unser Angebot nutzerfreundlicher, effektiver und sicherer zu machen.

Einige Cookies sind "Session-Cookies." Solche Cookies werden nach Ende Ihrer Browser-Sitzung von selbst gelöscht. Hingegen bleiben andere Cookies auf Ihrem Endgerät bestehen, bis Sie diese selbst löschen. Solche Cookies helfen uns, Sie bei Rückkehr auf unserer Website wiederzuerkennen. Mit einem modernen Webbrowser können Sie das Setzen von Cookies überwachen, einschränken oder unterbinden. Viele Webbrowser lassen sich so konfigurieren, dass Cookies mit dem Schließen des Programms von selbst gelöscht werden. Die Deaktivierung von Cookies kann eine eingeschränkte Funktionalität unserer Website zur Folge haben. Das Setzen von Cookies, die zur Ausübung elektronischer Kommunikationsvorgänge oder der Bereitstellung bestimmter, von Ihnen gewünschter Funktionen (z.B. Warenkorb) notwendig sind, erfolgt auf Grundlage von Art. 6 Abs. 1 lit. f DSGVO. Als Betreiber dieser Website haben wir ein berechtigtes Interesse an der Speicherung

von Cookies zur technisch fehlerfreien und reibungslosen Bereitstellung unserer Dienste. Sofern die Setzung anderer Cookies (z.B. für Analyse-Funktionen) erfolgt, werden diese in dieser Datenschutzerklärung separat behandelt.

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