



Refund Policy 📦💡

We provide digital products, including ComfyUI workflows, LoRA files for Flux, and VIP video content. Since digital products cannot be "returned" once accessed, refunds are only granted under specific conditions.

◆ Our Commitment to Quality

We take great care in ensuring that every product we offer has been thoroughly tested ✅ before being listed on our platform. No file is uploaded without extensive verification, and our live test videos 📺 clearly demonstrate the product's functionality.

Each preview video includes multiple examples and tests, so you can make an informed purchase with confidence! 💪😊

✅ Eligibility for a Refund

A refund request will only be considered if:

- ◆ **File Corruption** – The received file is corrupted ❌ and cannot be opened in ComfyUI.
- ◆ **Content Mismatch** – The received product differs from what was shown in the preview video. This includes cases where:
 - Features shown in the preview video are missing in the purchased file.
 - The product's advertised capabilities are proven to be misleading or false.

💬 Troubleshooting & Support

We understand that sometimes users may encounter issues while using a workflow. That's why we offer dedicated troubleshooting and Q&A groups 🗣️ where you can ask questions and get guidance to resolve problems.

💡 Most errors happen due to incorrect software installation or configuration, which is outside our responsibility and must be handled by the user.

However, we are always here to help troubleshoot workflow-related errors to the best of our ability. Basic knowledge of ComfyUI is required for effective problem-solving. 🚀



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Refund Request Process

- ✓ Refund requests must be submitted within 7 days of purchase.
- ✓ Clear proof is required, such as screenshots or recorded videos demonstrating the issue.
- ✓ If a refund is approved, the amount will be returned to the original payment method.



Non-Refundable Cases

- Refunds will NOT be issued in the following situations:

- ✗ Change of mind after purchase.
- ✗ The product works exactly as shown in the preview video.
- ✗ Lack of technical knowledge required to use the product.
- ✗ Accidental purchase.
- ✗ Issues caused by improper installation or configuration of ComfyUI on the user's system.



Final Note

By completing a purchase, you acknowledge that you have reviewed the product demonstration, understand its functionality, and will seek available support before requesting a refund. 🙏

BEST REGARDS,
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