

# Return Policy

**Effective Date:** 03/31/2025

**Trading Name:** IAG Services FCZO (Trading as Educate.io, Iman Gadzhi)

**Website:** <https://educate.io>

**Support Contact:** support@educate.io

**Platform:** Whop, Inc. – <https://whop.com>

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## Overview

Educate.io is committed to offering a transparent and fair refund policy. All digital programs purchased through the Whop platform are backed by a guaranteed refund period. Users are entitled to a full refund within the specified time window, no questions asked, regardless of how much of the course was accessed, completed, or utilised.

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## Refund Eligibility by Program

- Millionaire Mindset  
Eligible for a full refund within 30 days of purchase.
  - Make Money Online Challenge – VIP Ticket  
Eligible for a full refund within 30 days of purchase.
  - Monetise  
Eligible for a full refund within 7 days of purchase.
  - Monetise Pro  
Eligible for a full refund within 7 days of purchase.
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## No Conditions Based on Usage

Refunds will be honoured regardless of:

- How much content was consumed
- Whether live calls or coaching sessions were attended

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- Whether downloadable resources or bonus content were accessed
- Progress made within the program
- Time spent engaging with support

This means users can explore the material freely within the refund period without worrying about losing refund eligibility due to usage.

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### How to Request a Refund

To request a refund:

1. Email [support@educate.io](mailto:support@educate.io)
2. Include your order confirmation or the email address used at checkout
3. Specify which product you wish to request a refund for

All refunds are processed through Whop, and funds will be returned via the original payment method.

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### Processing Time

Once approved, refunds typically take 5–10 business days to appear in your account, depending on your bank or payment provider.

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### Platform Disclaimer

All purchases, user accounts, and payments are handled by Whop, Inc.. Educate.io does not process payments directly. Users are also subject to Whop's terms and infrastructure. For more details:

- [Whop Terms of Service](#)
  - [Whop Privacy Policy](#)
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## **Educate.io Returns Policy**

### **Questions?**

For any issues or questions regarding a refund, contact our team at:  
[support@educate.io](mailto:support@educate.io)