Privacy policy

This Privacy Policy explains how we collect, use, store, and protect your personal information when you use our services, including our website, mobile applications, and any other services we offer (collectively the "Services"). By using the Services, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Information We Collect

We collect both personal and non-personal information to provide, improve, and personalize your experience with our Services.

Personal Information: This includes your name, email address, financial information (such as bank account details), and any other information you provide us directly.

Non-Personal Information: This includes data such as IP addresses, browser type, device information, location data, pages visited, and other technical data related to your interactions with the Services.

2. How We Collect Information

Direct Collection: We collect personal information when you register for an account, subscribe to our Services, or use certain features of the Services.

Automated Collection: We collect non-personal information through cookies, web beacons, and other tracking technologies when you use the Services.

3. How We Use Your Information

We use the information we collect for the following purposes:

To provide and maintain our Services

To personalize and improve your experience with the Services

To communicate with you, including sending updates, promotional materials, and customer support

To process transactions and payments

To comply with legal and regulatory requirements

To analyze usage and trends for the improvement of our Services

4. Sharing Your Information

We do not sell, rent, or share your personal information with third parties for their marketing purposes. However, we may share your information in the following circumstances:

Service Providers: We may share your personal information with trusted third-party service providers who assist us in operating our Services, processing payments, or providing customer support. These service providers are obligated to protect your information and use it only for the purposes for which we engage them.

Legal Requirements: We may disclose your personal information if required to do so by law or in response to valid legal requests, such as subpoenas, court orders, or government investigations.

Business Transfers: In the event of a merger, acquisition, or sale of assets, your personal information may be transferred as part of the transaction.

5. Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, alteration, or disclosure. However, no method of data transmission over the internet or method of electronic storage is 100% secure, and we cannot guarantee its absolute security.

6. International Transfers

As a global service provider, we may transfer your information to servers located in different countries. By using our Services, you consent to the transfer of your information to countries that may have different data protection laws than your own.

7. Your Data Protection Rights

Depending on your location, you may have the following rights regarding your personal information:

Access: You may request a copy of the personal information we hold about you.

Correction: You may request that we correct any inaccurate or incomplete personal information.

Deletion: You may request that we delete your personal information, subject to applicable legal obligations.

Restriction: You may request that we restrict the processing of your personal information in certain circumstances.

Objection: You may object to the processing of your personal information in certain situations.

Data Portability: You may request to receive your personal information in a structured, commonly used, and machine-readable format.

To exercise any of these rights, please contact us at kivory@acetradingclub.com

8. Cookies and Tracking Technologies

We use cookies and other tracking technologies to enhance your experience, analyze usage, and provide personalized content. You can control cookie settings through your browser, but please note that some features of the Service may not function properly if cookies are disabled.

9. Children's Privacy

Our Services are not intended for individuals under the age of 18, and we do not knowingly collect personal information from children. If you are a parent or guardian and believe that we have collected personal information from a child, please contact us immediately so that we can take appropriate action.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the updated policy on our website and updating the effective date at the top of this page. Please review this Privacy Policy periodically to stay informed about how we are protecting your information.

11. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at kivory@acetradingclub.com

By using our Services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.