

# **Return & Refund Policy**

Effective Date: 4/15/2025 Last Updated: 4/15/2025

At **Trade With Solo (TWS)**, operated by **Solo Network LLC**, we are committed to delivering value through our educational tools, trading resources, and community support. Due to the digital nature of our products and the immediate access granted upon purchase, **all sales are final.** 

#### NO REFUNDS OR RETURNS

- We do not offer refunds, returns, or exchanges on any digital product, subscription, or membership—including but not limited to:
  - TWS Monthly or Lifetime Plans
  - Courses, Trading Signals, or Live Session Access
  - Discord Access or Tool Integrations
  - Any services or products offered through affiliate promotions

By purchasing, you agree to this policy and waive any rights to dispute or chargeback payments.

## TROUBLE ACCESSING A PRODUCT?



If you experience issues accessing your course, Discord, or tools:

- Contact our support team at support@tradewithsolo.com within 72 hours of your purchase.
- We will investigate and resolve any access or technical issues promptly.

## **CHARGEBACKS**

Initiating a chargeback without contacting our support first may result in:

- Immediate termination of your TWS account and Discord access
- Ban from future programs or offers under Solo Network LLC
- Legal dispute resolution through your payment provider

#### **OUR COMMITMENT**

We stand behind the quality of the content and support provided. Our goal is to help serious traders grow and succeed using our system and community. We are happy to assist with any issues—just reach out to us.

### **CONTACT**

For support or questions about this policy, email: support@tradewithsolo.com

