

TREND TRADERS ACADEMY - RETURN & REFUND POLICY

Effective Date: May 6, 2025

Last Updated: May 6, 2025

At Trend Traders Academy ("TTA," "we," "us," or "our"), we offer access to exclusive digital educational content, a private trading community, live sessions, and proprietary strategies. Due to the instant access and intangible nature of our digital products and services, we have adopted the following strict no-refund policy.

1. DIGITAL PRODUCT POLICY

All purchases made for digital products - including, but not limited to:

- Monthly, 6-Month, or 12-Month Discord Memberships
- Access to educational resources
- Live or recorded trading sessions
- Proprietary strategy content
- are final and non-refundable.

Once access is granted, the product is considered "delivered" in full, and no returns or refunds will be issued under any circumstances.

2. SUBSCRIPTION RESPONSIBILITY

It is the sole responsibility of the subscriber to manage and cancel their recurring billing prior to renewal. Canceling a subscription prevents future charges but does not result in a refund for the current or past billing cycle.

3. UNAUTHORIZED OR FRAUDULENT CLAIMS

Any claims of fraud or disputes filed through your payment provider without first contacting our support team will result

in:

- Immediate termination of account and access
- Investigation and potential legal action
- Submission of documentation proving access and usage

We take chargebacks seriously and maintain records of:

- Login timestamps
- Discord activity
- Membership access logs
- Email confirmations

4. EXCEPTIONS

We do not offer exceptions for:

- "Accidental" purchases
- Lack of use or engagement
- Dissatisfaction with strategy or content
- Billing oversight or failure to cancel in time

5. CONTACT BEFORE DISPUTE

If you experience a billing issue or believe a mistake has occurred, you agree to contact our support team at support@trendtradersacademy.com before initiating any dispute or chargeback.

We will do our best to resolve any valid issues promptly.

6. ACKNOWLEDGMENT

By purchasing any membership or product from Trend Traders Academy, you acknowledge that you have read, understood, and agreed to this Return & Refund Policy.

