

# Return & Refund Policy

At **Visionize Trading**, we offer digital products and services focused on education, tools, and community access for traders. Due to the nature of our offerings, this Return & Refund Policy outlines the conditions under which refunds are granted.

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## 1. Digital Products & Courses

All purchases of **courses, templates, or downloadable resources** are **final and non-refundable**.

Once access is granted or a file is delivered, we cannot revoke digital content, and therefore cannot offer refunds, unless required by law.

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## 2. Subscription-Based Access (e.g. VIP,...)

We do **not offer partial refunds** for subscription periods already billed. You can cancel your subscription at any time to avoid being charged for the next billing cycle. Access will remain active until the end of your current period.

If a free trial or discount code was used, refunds will not be issued upon conversion to a paid plan.

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## 3. 1-on-1 Coaching (Robbe or Deco)

Due to the personalized and time-committed nature of our coaching:

- Refunds are **not provided** once coaching access has been granted.
  - Rescheduling calls is possible with 24-hour notice.
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## 4. Failed or Duplicate Transactions

If you believe you've been **wrongfully charged**, or made a **duplicate purchase**, contact us within **7 days** of the charge for review and possible refund.

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## 5. Policy Updates

We reserve the right to update this policy at any time. Changes will be posted on this page.

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**By purchasing or subscribing through our platform(s),  
you agree to this Return & Refund Policy.**