

PRIVACY POLICY

VYPER PRO & VYPER LEGACY

Effective Date: January 2025

Last Updated: January 2025

Version: 1.0

1. INTRODUCTION

This Privacy Policy describes how Vyper ("we," "our," or "us") collects, uses, and protects your information when you use Vyper Pro or Vyper Legacy software ("the Service").

2. INFORMATION WE COLLECT

2.1 Account Information

- License key/subscription identifier
- Hardware ID (HWID) for license validation
- Username and basic profile information

2.2 Usage Data

- Software usage patterns
- Performance metrics
- Error logs and diagnostic information
- Feature usage statistics

2.3 Technical Information

- Operating system information
- Software version information
- IP address (for authentication purposes)
- Device specifications (for compatibility)

3. INFORMATION WE DO NOT COLLECT

3.1 Financial Information

- **We DO NOT store credit card numbers**
- **We DO NOT store banking information**
- **We DO NOT store payment details**
- All financial transactions processed by certified third-party providers

3.2 Personal Browsing Data

- We do not monitor your browsing activity outside our software
- We do not collect data from websites you visit
- We do not store purchase history from external sites

3.3 Sensitive Personal Information

- We do not collect social security numbers
- We do not collect government identification
- We do not collect biometric data

4. HOW WE USE YOUR INFORMATION

4.1 Service Provision

- License validation and authentication

- Software functionality and features
- Technical support and troubleshooting
- Service improvements and updates

4.2 Communication

- Important service announcements
- Technical support responses
- Security notifications
- Subscription status updates

4.3 Analytics and Improvement

- Understanding software usage patterns
- Identifying and fixing bugs
- Developing new features
- Performance optimization

5. INFORMATION SHARING

5.1 We Do Not Sell Data

- **We do not sell your personal information**
- **We do not rent your personal information**
- **We do not trade your personal information**

5.2 Limited Sharing Circumstances

Information may be shared only in these specific cases:

Service Providers

- Third-party payment processors (for subscription management)
- Analytics providers (anonymized data only)
- Technical infrastructure providers

Legal Requirements

- When required by law or legal process
- To protect our rights and safety
- To prevent fraud or abuse
- In connection with business transfers

6. DATA SECURITY

6.1 Security Measures

- Industry-standard encryption for data transmission
- Secure servers and infrastructure
- Regular security audits and updates
- Limited access controls for team members

6.2 Financial Security

- **No banking information stored on our systems**
- All payment processing through certified PCI DSS compliant providers
- Encrypted communication channels

6.3 Account Security

- Hardware ID verification for license protection
- Secure authentication mechanisms

- Regular security monitoring

7. DATA RETENTION

7.1 Active Accounts

- Account information retained during active subscription
- Usage data retained for service improvement
- Support communications retained for quality assurance

7.2 Inactive Accounts

- Account data may be retained for up to 12 months after subscription end
- Anonymized usage data may be retained for analytics
- All personal identifiers removed from long-term analytics

7.3 Data Deletion

- Users may request account deletion through official channels
- Some data may be retained for legal compliance
- Anonymized data may remain for improvement purposes

8. YOUR RIGHTS

8.1 Access and Correction

- Request information about data we hold
- Correct inaccurate information
- Update account details through software interface

8.2 Data Portability

- Request copy of your data in portable format
- Transfer data to other services where technically feasible

8.3 Deletion Rights

- Request deletion of personal data
- Some exceptions for legal compliance
- Anonymized data may remain for analytics

9. COOKIES AND TRACKING

9.1 Software Analytics

- Software may collect anonymous usage analytics
- No web browser cookies used
- Local storage for software preferences and settings

9.2 Website Tracking

- Our website may use standard web analytics
- No cross-site tracking
- Essential cookies only for functionality

10. THIRD-PARTY SERVICES

10.1 Payment Processors

- External payment processors have their own privacy policies
- We encourage reviewing their policies
- We do not control their data practices

10.2 Proxy Services

- Vyper Proxies may process connection data
- This data is not linked to personal information
- Proxy usage is temporary and not stored long-term

11. INTERNATIONAL USERS

11.1 Data Transfers

- Data may be processed in various countries
- Appropriate safeguards implemented for international transfers
- Compliance with applicable data protection laws

12. CHILDREN'S PRIVACY

12.1 Age Restrictions

- Service not intended for users under 13
- We do not knowingly collect data from children under 13
- Parents should contact us if child has provided information

13. CHANGES TO PRIVACY POLICY

13.1 Policy Updates

- We may update this policy periodically
- Users notified of significant changes
- Continued use implies acceptance of updated policy

13.2 Notification Methods

- In-software notifications
- Email notifications (if provided)
- Website announcements

14. CONTACT INFORMATION

14.1 Privacy Questions

For privacy-related questions or requests:

- **Discord:** discord.gg/hhGM6KsMjd
- **Instagram:** @vyperbot
- Contact through official support channels

14.2 Data Requests

- Account deletion requests
- Data access requests
- Correction requests
- All requests processed through official channels only

15. COMPLIANCE

15.1 Legal Compliance

- Compliance with applicable data protection laws
- Regular review of privacy practices
- Implementation of privacy by design principles

This Privacy Policy applies to both Vyper Pro and Vyper Legacy services.