

# MSCommerce Terms and Conditions

**Last updated:** May 25, 2023

Please read these terms and conditions carefully before using our service.

---

## 1. Interpretation and Definitions

### Interpretation

Words with capitalized initials have meanings defined below. These definitions apply whether used in singular or plural.

### Definitions

- **Affiliate:** An entity that controls, is controlled by, or is under common control with a party.
  - **Country:** United Kingdom
  - **Company:** Refers to Mscommerce Ltd, 2 Governors Mews, Bury St Edmunds, Suffolk, IP33 2GA ("We", "Us", or "Our").
  - **Device:** Any device that can access the service, such as a computer, smartphone, or tablet.
  - **Service:** Refers to the website [mscommerce.info](https://mscommerce.info).
  - **Terms:** These Terms and Conditions.
  - **You:** The individual or legal entity accessing the service.
- 

## 2. Acknowledgment

By using the Service, you agree to these Terms and our Privacy Policy. If you disagree with any part, do not access the Service. You must be 18 or older to use our Service.

---

## 3. Links to Other Websites

We are not responsible for the content or practices of third-party websites linked from our Service. Use them at your own risk.

---

## 4. Termination

We reserve the right to terminate or suspend your access immediately if you breach these Terms.

---

## 5. Limitation of Liability

Our total liability shall not exceed the amount you paid for the Service or \$100 if no payment was made. We are not liable for indirect, incidental, or consequential damages.

---

## 6. "AS IS" Disclaimer

The Service is provided "as is" and "as available" with no warranties of any kind, express or implied.

---

## 7. Refund Policy

By purchasing this digital product, you expressly consent to the immediate provision of access and acknowledge that you lose your statutory 14-day right to cancel under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

We offer a **7-day refund window** from the date of purchase. This is your opportunity to test the product and decide whether it meets your needs. Outside of this window, no refunds will be granted under any circumstances.

### You are not eligible for a refund if:

- You publish content that violates TikTok's terms (e.g. static images, low-quality content, repurposed videos).
- You ignore advice or coaching provided by our support team.
- You experience personal, health, or family issues that prevent usage — these do not constitute failure of service.
- You've accessed or used significant parts of the product (e.g., downloaded materials, generated content).

**Digital Access Clause:**

By purchasing, you receive instant, irrevocable access to all course materials, tools, and support. These are non-returnable digital goods.

**How to request a refund:**

You must email [support@klippa.io](mailto:support@klippa.io) within **7 days** of purchase. Requests after 7 days will be denied. Allow up to 10 business days for review.

**Chargeback Policy:**

You agree not to initiate chargebacks or payment reversals. All concerns must go through our support team first.

---

**8. Governing Law**

These terms are governed by the laws of **England and Wales**. Any disputes will be subject to the exclusive jurisdiction of the courts of England.

---

**9. Dispute Resolution**

If you have concerns, you agree to contact us first to try and resolve the issue informally.

---

**10. Severability and Waiver**

If any provision is found invalid, the remainder shall still apply. A failure to enforce any part is not a waiver of our right to do so later.

---

**11. Changes to These Terms**

We may update these Terms at any time. Material changes will be communicated in advance. Continued use after updates constitutes acceptance.

---

**12. Contact Us**

If you have any questions, please contact:

 [support@klippa.io](mailto:support@klippa.io)