

PRIVACY POLICY

Effective Date: June 18th, 2025

1. INTRODUCTION

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our TradingView strategy automation service. By using our Service, you consent to the data practices described in this policy.

2. INFORMATION WE COLLECT

Information You Provide

- **Account Information:** Email address, username, password
- **Payment Information:** Processed securely via Stripe/PayPal (we do not store credit card details)
- **Profile Information:** Discord username, trading experience level (if provided)
- **Communications:** Support tickets, Discord messages, email correspondence

Information Automatically Collected

- **Usage Data:** Access times, features used, content viewed
- **Device Information:** IP address, browser type, operating system
- **Cookies:** Session cookies for authentication
- **Log Data:** Error logs, performance data

Information We DO NOT Collect

- Trading account credentials
- Personal financial information
- Actual trading data or positions
- Social Security numbers or government IDs

3. HOW WE USE YOUR INFORMATION

We use your information to:

- Provide and maintain the Service
- Process payments and manage subscriptions
- Send important updates and notifications
- Provide customer support
- Improve our Service and content

- Detect and prevent fraud
- Comply with legal obligations

4. INFORMATION SHARING AND DISCLOSURE

We do not sell your personal information. We may share your information only:

With Service Providers

- **Whop:** Platform hosting and payment processing
- **Stripe/PayPal:** Payment processing
- **Discord:** Community communication
- **Email Service:** Transactional emails

For Legal Reasons

- To comply with legal obligations
- To protect our rights and property
- To prevent fraud or illegal activities
- In response to valid legal requests

5. DATA RETENTION

We retain your information for as long as:

- Your account is active
- Necessary to provide our services
- Required by law
- Needed for legitimate business purposes

After account termination, we may retain certain information for legal and audit purposes.

6. DATA SECURITY

We implement appropriate security measures including:

- Encryption of data in transit and at rest
- Regular security assessments
- Access controls and authentication
- Secure payment processing via PCI-compliant providers

However, no method of transmission over the Internet is 100% secure.

7. YOUR RIGHTS AND CHOICES

You have the right to:

- **Access:** Request a copy of your personal information
- **Update:** Correct inaccurate information
- **Delete:** Request deletion of your account and data
- **Opt-out:** Unsubscribe from marketing communications
- **Port:** Receive your data in a portable format

To exercise these rights, contact us at [Your Email].

8. COOKIES AND TRACKING

We use essential cookies for:

- Authentication and security
- Remembering your preferences
- Analyzing Service usage

You can control cookies through your browser settings, but disabling them may limit functionality.

9. THIRD-PARTY SERVICES

Our Service integrates with third-party services that have their own privacy policies:

- TradingView
- CrossTrade.io
- Your chosen broker

We are not responsible for the privacy practices of these third parties.

10. CHILDREN'S PRIVACY

Our Service is not intended for anyone under 18. We do not knowingly collect information from children. If you believe we have collected information from a child, please contact us immediately.

11. INTERNATIONAL TRANSFERS

Your information may be transferred to and processed in countries other than your own. By using our Service, you consent to such transfers.

12. CALIFORNIA PRIVACY RIGHTS

California residents have additional rights under CCPA, including:

- Right to know what personal information is collected

- Right to know if personal information is sold (we do not sell data)
- Right to opt-out of sale (not applicable)
- Right to non-discrimination

13. CHANGES TO THIS POLICY

We may update this Privacy Policy periodically. We will notify you of material changes via:

- Email notification
- Prominent notice on our Service
- Discord announcement

Your continued use after changes constitutes acceptance.

14. CONTACT INFORMATION

For privacy-related questions or concerns:

- Email: support@tradingwizardauto.com
- Discord: <https://discord.gg/tradingwizard>

For data protection inquiries:

- Data Protection Officer: Not Applicable

15. GDPR COMPLIANCE (For EU Users)

If you are in the European Economic Area:

- **Legal Basis:** We process data based on consent and legitimate interests
- **Data Controller:** João Rafael Gamito Nunes
- **Rights:** Access, rectification, erasure, restriction, portability, objection
- **Complaints:** You may lodge a complaint with your local supervisory authority

BY USING OUR SERVICE, YOU ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTAND THIS PRIVACY POLICY.