

REFUND POLICY

Effective Date: June 18th, 2025

1. TRIAL PERIOD

- We offer a **7-day FREE TRIAL** with full access to all features
- The trial period allows complete evaluation of our strategy and content
- By continuing after the trial, you confirm the product meets your needs

2. REFUND POLICY AFTER TRIAL

General Rule

ALL SALES ARE FINAL after the trial period ends. We do not offer refunds for:

- Unused or unviewed content
- Change of mind or buyer's remorse
- Lack of time to implement the strategy
- Unsatisfactory trading results
- Incompatibility with your TradingView plan or broker
- Technical difficulties with third-party services (CrossTrade.io, etc.)
- Failure to achieve expected profits
- Market conditions or trading losses

Limited Exceptions

Refunds may be considered **ONLY** for:

1. **Proven technical failure** preventing platform access for 72+ consecutive hours
2. **Content significantly different** from advertised (evidence required)
3. **Duplicate charges** or payment processing errors
4. **Non-delivery** of promised content within 7 days of payment

3. PRODUCT NATURE ACKNOWLEDGMENT

By purchasing, you understand and agree that:

- This is an **EDUCATIONAL PRODUCT** about strategy automation
- We **DO NOT guarantee** profits or specific trading results

- Success depends on factors beyond our control
- You are responsible for your own investment decisions
- Past performance does not indicate future results
- Trading involves substantial risk of loss

4. REQUIREMENTS AND RESPONSIBILITIES

Your Responsibilities:

- Verify TradingView subscription compatibility before purchase
- Properly configure third-party services (CrossTrade.io)
- Follow provided instructions accurately
- Test strategies in demo accounts first
- Manage your own risk and capital
- Maintain your account credentials

We Are NOT Responsible For:

- Financial losses of any kind
- Changes to external APIs or services
- Broker compatibility issues
- Third-party service failures
- Your trading decisions or results
- Market volatility or conditions

5. REFUND REQUEST PROCESS

If you believe you qualify for an exception:

1. Contact support via Discord within 30 days
2. Provide clear evidence supporting your claim
3. Allow 48-72 hours for response
4. Cooperate with troubleshooting attempts

Note: Disputes filed without attempting resolution will be contested with evidence of service delivery.

6. INTELLECTUAL PROPERTY PROTECTION

Refunds are automatically denied for accounts that:

- Share or redistribute our content
- Attempt to resell our strategies

- Violate our Terms of Service
- Engage in unauthorized recordings

7. SUBSCRIPTION CANCELLATION

- Cancel anytime through your Whop dashboard
- Access continues until current period ends
- No partial refunds for unused time
- Your responsibility to cancel before renewal

8. PAYMENT DISPUTES AND CHARGEBACKS

By purchasing, you agree to:

- Contact us before filing any dispute
- Not file false or fraudulent chargebacks
- Accept that unjustified chargebacks may result in legal action

We maintain detailed logs of all user access and content delivery.

9. EVIDENCE AND DOCUMENTATION

We automatically track and may use as evidence:

- Account access logs and timestamps
- Content viewing history
- Download records
- Support interactions
- Trial period usage

10. ACCEPTANCE OF TERMS

By making a purchase, you confirm that you:

- Have read and understood this policy
- Agree to all terms without exception
- Waive rights to dispute based on covered items
- Are at least 18 years old
- Understand the risks involved in trading

11. REGULATORY COMPLIANCE

This refund policy complies with:

- Consumer protection laws
- Digital product regulations
- Financial education standards

However, statutory rights in your jurisdiction may provide additional protections.

12. POLICY MODIFICATIONS

We reserve the right to update this policy. Changes apply only to new purchases. The version accepted at purchase time remains valid for that transaction.

13. CONTACT INFORMATION

For refund inquiries:

- Primary: Discord support channel - <https://discord.gg/tradingwizard>
- Email: support@tradingwizardauto.com
- Response time: 24-48 hours

IMPORTANT: The 7-day trial exists specifically to evaluate our service risk-free. By choosing to pay after the trial, you acknowledge that you had sufficient time to assess the product and accept these refund terms.

This is a digital educational product about financial markets. Due to the nature of the content and immediate access provided, refunds are strictly limited to the exceptions listed above.