

# Refunds and Returns

Last Updated on August 15, 2024

## Returns Policy

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Effective date: August 15, 2024

## Introduction

Able Home Care Solutions (In Home Care Biz, The Nurses Escape Kit, The Gray Gold Rush, Independent Senior Advisor) is committed to your satisfaction. If you have purchased digital/hard goods/subscription from Able Home Care Solutions and are unhappy with the product received, you may be eligible for a refund/partial refund if requested within 7 days of the original purchase date.

## Refunds of Hard Goods:

To be eligible for return and refund, the following steps must be taken:

- \* Refund must be requested in writing by contacting [support@inhomecarebiz.com](mailto:support@inhomecarebiz.com)
- \* Request of refund must be made within 7 days of the original purchase date
- \* Hard goods must be returned to Able Home Care Solutions immediately, according to the instructions you will receive once contacting [support@inhomecarebiz.com](mailto:support@inhomecarebiz.com) as directed in step 1.
- \* The item(s) must be unused and returned in the original packaging, in like-new, or re-sellable condition, as determined in Able Home Care Solutions sole, reasonable discretion.

**Non-returnable Items:**

N/A

**Refunds of Digital/Subscription Based Goods:**

To be eligible for a refund on any digital/subscription based goods, the following steps must be taken:

- \* Refund must be requested in writing by contacting [support@inhomecarebiz.com](mailto:support@inhomecarebiz.com)
- \* Request of refund must be made within 7 days of the original purchase date

Able Home Care Solutions is committed to its consumers, and while we stand by our policy as written above, we also want to understand how we can resolve the dissatisfaction and better understand how we can serve you. Please contact Able Home Care Solutions at [support@inhomecarebiz.com](mailto:support@inhomecarebiz.com) for any questions related to our policy, or simply to let us know how we can help.

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