



Terms & Conditions



Description

The legal framework for using our services

Last updated: Jan 30, 2025



Welcome to Grid. By using our design membership, you agree to these terms. Please read them carefully.

1. Scope of Work

Grid offers web design and Framer development services only. We do not handle product UI, app development, marketing strategy, or SEO services.

2. Ownership

After final delivery of a project, you own the exported web assets. Working files (editable design files) remain property of Grid unless otherwise agreed.

3. Membership & Payment

Your membership covers one active project at a time. You can submit unlimited requests and revisions, but we will work on them sequentially, one at a time. All payments are billed upfront on a recurring monthly basis.

4. Revisions

Revisions are unlimited within your active project. Requests will be processed in order and worked on until you are satisfied, before moving to the next request.

5. Timelines

Most requests are delivered within 1–3 business days. Complex projects may be delivered in milestones, but you will receive updates at least every 24–48 hours. Timelines depend on your responsiveness for feedback.

6. Cancellation & Pausing

You may pause or cancel your membership at any time. Paused time is credited toward your future use. No partial refunds are offered for unused days in an active billing cycle.

7. Liability

Grid is not liable for any business interruption, loss of profits, or other damages resulting from use or inability to use the final web designs.

8. Changes to Terms

We may update these terms with 30 days' notice. Continued use of our services after changes means you accept the updated terms.

9. Communication

All communication, project tracking, and feedback should take place within the Grid Portal. This helps ensure nothing is lost and keeps everything clear.