### **Epic Edge™ Return Policy**

Effective Date: July 13, 2025

At Epic Edge $^{\text{TM}}$ , we are committed to providing digital tools that help traders make more structured and confident decisions. Due to the nature of our product — a digital TradingView indicator with immediate access — all sales are final.

#### 1. No Refunds

Once access to the Epic Edge™ indicator is granted via TradingView's invite-only script, your purchase is considered complete. We do **not** offer refunds, cancellations, or exchanges under any circumstances, including but not limited to:

- Dissatisfaction with the product after access is granted
- Accidental purchase or buyer's remorse
- Inability to access the indicator due to incorrect TradingView username submission

# 2. Eligibility and Access

To ensure a smooth setup, please make sure to:

- Submit the correct TradingView username at checkout
- Confirm you have an active TradingView account

Access is typically granted within 24 hours of purchase. If you do not receive access within that timeframe, please contact us at <a href="mailto:support@boredyeti.com">support@boredyeti.com</a>.

### 3. Exceptions

We reserve the right to offer a refund or account review **only** in cases of:

- Duplicate purchase confirmed by our system
- Failure to receive access due to a technical error on our end

In such cases, please contact our support team within **7 days** of purchase.

#### 4. Fraudulent Behavior

Accounts flagged for suspicious activity or abuse (e.g., sharing access, chargebacks after use) may be revoked without refund and permanently banned from future purchases.

## 5. Contact Us

We're here to help. If you have questions or issues related to your order, email us at: support@boredyeti.com

By purchasing Epic Edge  $^{\!\top\!\!\!M}$  , you acknowledge and agree to this Return Policy.