

ClearEdge Automation Privacy Policy

Effective Date: July 28, 2025

FjordPath, LLC ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you use our trading automation software and related services (the "Service"). By using the Service, you agree to the terms of this Privacy Policy.

1. Information We Collect

We collect information to provide and improve the Service, which runs locally on your device and integrates with supported brokers and platforms like TradingView.

a. Information You Provide

- **Account Information:** When you register or subscribe, we may collect your name, email address, and payment details (processed securely via third-party payment providers).
- **Trading Configuration:** You may provide trading preferences, strategies, or signal settings (e.g., TradingView webhooks) to configure the Service.
- **Support Interactions:** Information you share during support requests, such as inquiries or feedback submitted via our help desk or AI-powered support.

b. Automatically Collected Information

- **Usage Data:** We may collect anonymized data about how you use the Service, such as feature usage, session duration, and performance metrics, to improve functionality.
- **Device Information:** Details like your operating system, device type, and IP address may be logged when interacting with our website or support services.
- **Broker Integration Data:** When connecting to brokers, we process only the data necessary to execute trades (e.g., API keys or authentication tokens), which is stored locally on your device.

c. Information from Third Parties

- **Broker and Platform Data:** We may receive data from supported brokers or platforms (e.g., TradingView, Trendspider) when you link accounts or signals, limited to what is required for trade execution.

- **Analytics Providers:** We use third-party analytics tools to collect anonymized usage statistics, which help us enhance the Service.

2. How We Use Your Information

We use your information to:

- Facilitate trade execution and automation across supported brokers.
- Provide and personalize the Service, including strategy configuration and AI-driven support.
- Process payments and manage subscriptions (via third-party providers).
- Respond to support inquiries and troubleshoot issues.
- Analyze usage trends to improve performance and user experience.
- Comply with legal obligations or protect our rights.

3. How We Share Your Information

We do not sell or rent your personal information. We may share information in the following cases:

- **With Your Consent:** When you authorize sharing, such as linking a broker account.
- **Service Providers:** We use trusted third parties (e.g., payment processors, analytics providers) that adhere to strict privacy standards.
- **Legal Requirements:** If required by law, regulation, or legal process, we may disclose information to authorities.
- **Business Transfers:** In the event of a merger, acquisition, or sale, your information may be transferred as part of the transaction, with notice provided.

Since the Service runs locally, most trading data (e.g., strategies, API keys) remains on your device and is not shared with us unless explicitly provided for support purposes.

4. Data Security

We prioritize your data security:

- **Local Execution:** The Service runs on your device, minimizing cloud-based data risks.
- **Encryption:** Data transmitted to our website or support services is encrypted using industry-standard protocols (e.g., SSL/TLS).

- **Access Controls:** We limit access to your information to authorized personnel only.
- **Secure Payment Processing:** Payments are handled by trusted third-party providers compliant with PCI-DSS standards.

While we take reasonable measures to protect your data, no system is completely secure. You are responsible for maintaining the security of your device and API keys.

5. Your Choices and Rights

You have control over your information:

- **Access and Update:** You can review or update your account details by contacting our support team.
- **Subscription Management:** Cancel your subscription anytime via your account settings; access continues until the end of the paid period.
- **Data Deletion:** Request deletion of your personal information by emailing support@clearedge.trading, subject to legal retention requirements.
- **Opt-Out:** Opt out of non-essential communications (e.g., marketing emails) by following unsubscribe instructions in our emails.

Users in certain regions (e.g., EU, California) may have additional rights, such as data portability or objection to processing. Contact us to exercise these rights.

6. Third-Party Services

The Service integrates with third-party platforms (e.g., brokers, TradingView). These services have their own privacy policies, and we encourage you to review them. We are not responsible for the practices of third-party services.

7. Cookies and Tracking

Our website uses cookies to enhance user experience and collect anonymized analytics. You can manage cookie preferences via your browser settings. Essential cookies are required for the website to function, while non-essential cookies (e.g., for analytics) can be disabled.

8. Data Retention

We retain personal information only as long as necessary to provide the Service or meet legal obligations. Trading data stored locally on your device remains under your control. You can delete local data by uninstalling the Service or clearing configurations.

9. International Data Transfers

If you use the Service from outside the United States, your data may be transferred to our U.S.-based servers for support or analytics purposes. We ensure compliance with applicable data protection laws for such transfers.

10. Children's Privacy

The Service is not intended for users under 18. We do not knowingly collect information from children. If we learn such data has been collected, we will delete it promptly.

11. Changes to This Privacy Policy

We may update this policy to reflect changes in our practices or legal requirements. We will notify you of material changes via email or a notice on our website. Continued use of the Service after changes indicates your acceptance of the updated policy.

12. Contact Us

For questions, requests, or concerns about this Privacy Policy, contact us at:

- **Email:** support@clearedge.trading
- **Website:** clearedge.trading

Thank you for trusting ClearEdge Automation with your trading needs. We are committed to safeguarding your privacy while delivering a powerful automation experience.