

LADDER LEGENDS – TERMS AND CONDITIONS OF SUBSCRIPTION

1. Overview

Ladder Legends is a premium StarCraft II coaching community operated by **Chad Richards (“TheRipper”)** and **Richard Cox (“GamerRichy”)**, who are the sole founders and hold full and final authority over all decisions within the organization.

We provide our services through the **Discord platform**, and by subscribing, you gain access to content, coaching, and community participation exclusively via Discord.

2. Subscription and Access

When you subscribe through our website, you are purchasing access to:

- Private coaching channels
- Community discussions and analysis
- Strategy resources, events, and content based on your membership tier

You must link your Discord account during or after payment to receive access.

3. Use of Discord

While Discord hosts our services, it is a third-party platform subject to its own terms of service and privacy policies. Ladder Legends is not responsible for any downtime, account issues, or policy changes on Discord’s platform.

4. Code of Conduct

All members are expected to follow high standards of behavior. The following are strictly prohibited:

- Harassment, hate speech, discrimination, or bullying
- Sexual misconduct or inappropriate content
- Disruption of events, spam, or self-promotion
- Attempting to coach, recruit, or solicit other members without permission

Violation may result in removal from the server and termination of access without refund.

5. Coaching Restrictions

Only authorized Ladder Legends coaches may provide coaching services within the community. Subscribers are not permitted to:

- Offer or promote any coaching services themselves
- Engage in coaching-related transactions outside the server
- Attempt to bypass Ladder Legends' internal systems

Suspected violations should be reported to the leadership team.

6. Payment and Billing

- **All payments are processed exclusively through our website.**
- Subscriptions are billed on a recurring basis (monthly or annually) based on your selection.
- You authorize Ladder Legends to charge the payment method provided until cancellation.
- **All payments are non-refundable**, unless required by UK law or Founders discretion.

You are responsible for managing your billing details and cancelling your subscription in a timely manner.

7. Cancellation and Termination

- You may cancel your subscription at any time via our admin and discord server.
- Your access to the Discord server and all services will remain until the end of the billing cycle.
- We reserve the right to suspend or terminate access without refund for violations of these Terms or community policies.

8. Privacy and Data Protection

We collect and use limited personal data in accordance with the **UK General Data Protection Regulation (UK GDPR)**, including:

- Your Discord ID and username
- Your email and payment information (processed securely via our server)

We do not sell or share your personal data, and we take reasonable steps to secure all data in our systems. See our Privacy Policy for full details.

9. Intellectual Property

All content shared within the Ladder Legends community—including but not limited to graphics, guides, videos, and written materials—is the **intellectual property of Ladder Legends** and may not be copied, shared, or republished without written consent.

10. Limitation of Liability

Ladder Legends is not liable for:

- Technical failures on Discord or our server.
- Disruptions to service caused by third-party platforms
- Outcomes related to your gameplay, rank, or tournament performance

We make every effort to deliver consistent and professional services.

11. Changes to These Terms

We may update these Terms from time to time. Material changes will be communicated via the Discord server and/or email. Continued subscription constitutes acceptance of the revised Terms.

12. Governing Law

These Terms are governed by the laws of **England and Wales**, and any disputes shall be handled under the exclusive jurisdiction of UK courts.

13. Acknowledgment

By subscribing via our website, you confirm that you:

- Have read and understood these Terms and Conditions
- Agree to be bound by them
- Will comply with all Ladder Legends policies and guidelines