

Operator Accelerator & Operator Labs — Terms of Service

Effective Date: 07/06/2025

These Terms of Service ("Terms") govern your access to and use of the Operator Accelerator and Operator Labs platforms, products, services, and content provided by Mason Bowstead ("we", "us", or "Operator").

By purchasing, accessing, or participating in any part of our free, paid, or premium programs, you agree to these Terms.

1. Program Access

Access to any Operator program (including free groups, digital products, Operator Labs, and Operator Accelerator) begins once the required payment or registration step is completed.

For high-ticket programs such as Operator Accelerator, access is granted only after full payment or an approved payment plan has been completed.

We reserve the right to revoke access if any terms are violated or if payment fails.

Some programs may have fixed durations or limited access periods (e.g., 120 days for Operator Accelerator unless otherwise extended).

You are not permitted to share access with others. Doing so may result in immediate removal.

2. Payment & Refund Policy

All payments across our programs and offers are final and non-refundable.

If you are on a payment plan or using a third-party provider (e.g., Splitit), you agree to the full total amount and are responsible for completing all payments as agreed.

We do not offer prorated refunds, pause access, or transfer enrolment unless explicitly stated.

3. Intellectual Property

All materials across Operator Accelerator, Operator Labs, free trainings, courses, SOPs, or systems — including training, templates, scripts, automations, and strategies — remain the intellectual property of Operator.

You are granted a limited license for personal use only. You may not copy, sell, republish, distribute, or reuse content commercially.

4. Client Conduct

You agree to engage professionally and respectfully in all live calls, coaching, chat channels, and support environments.

Harassment, abuse, trolling, or disruptive behaviour may result in immediate removal without refund.

5. Results Disclaimer

We do not guarantee specific results or earnings. Your results depend on your own implementation, offer, market, and effort.

All testimonials are real, but are not guarantees of individual performance.

6. Legal Jurisdiction

These Terms and all related policies are governed by the laws of England and Wales.

Any disputes will be resolved under this jurisdiction regardless of where you reside.

7. Contact

For any legal or support questions, contact:

Mason Bowstead

Email: mason@infoscalelab.com