

Return & Refund Policy

Overview

Thank you for your purchase of 'Serbia on a Plate'. We strive to provide you with authentic, high-quality digital content. As this is a digital product, please read our return and refund policy carefully before purchasing.

Digital Product Policy

All sales of digital products, including eBooks and downloadable PDFs, are final. Once the product has been purchased and delivered electronically, we cannot issue refunds, returns, or exchanges. This is due to the nature of digital content, which cannot be 'returned' once downloaded or accessed.

Exceptions

Refunds may be issued only in the following exceptional cases: - You were charged more than once for the same purchase. - You did not receive access to the digital files after completing payment. - The file provided is corrupted or unreadable, and we are unable to provide a working replacement.

Support

If you encounter any issues accessing or downloading your product, please contact us at Serbia.OnAPlate1@gmail.com. We will work quickly to resolve technical problems and ensure you receive your purchase.

Agreement

By completing your purchase, you acknowledge that you have read and agreed to this Return & Refund Policy.