

Returns & Refunds Policy

Last updated: 25/08/25

Lightwork Learning Limited wants you to be satisfied with your purchase of *The Remix Blueprint* online course. Please read the following policy regarding refunds and returns:

1. Refund Eligibility

- You may request a **full refund within 14 days** of your purchase.
- To be eligible, you must contact us at **info@subskool.com** within 14 days of your purchase.
- Refunds will be processed to the original payment method used.

2. Exceptions

- After 14 days from purchase, **no refunds** will be issued.
- Refunds may be refused if we reasonably determine that you have **downloaded a significant portion of the Course materials** with the intent to bypass payment.
- This policy applies only to the Course itself; third-party services or materials (e.g., payment processors) may have their own terms.

3. How to Request a Refund

To request a refund:

1. Email **info@subskool.com** with your order details and reason for the request.
2. We will review your request and respond within **3–5 business days**.
3. If approved, the refund will be processed back to your original payment method within **7–10 business days**.

4. Contact

For questions regarding this Returns & Refunds Policy, please contact:
info@subskool.com