

# Terms of Service

## Introduction and Acceptance of Terms

This Terms of Service agreement ("**Terms**") is a legal agreement between you (the "**User**," referred to as "**you**") and **WINER MEDIA FZCO** (the "**Company**," referred to as "**we**" or "**us**"), the operator of **AI Master**. **AI Master** is a digital education platform (hosted on the Whop marketplace) that provides AI-related courses, resources, and community features. By accessing or using the AI Master platform (including any content, services, or community forum hosted on Discord as a feature of the platform), you acknowledge that you have read, understood, and agree to be bound by these Terms. If you are using AI Master on behalf of an organization, you represent that you have the authority to bind that organization, in which case "you" refers to the organization. **If you do not agree to all of these Terms, you must not use the AI Master platform.**

## Changes to Terms

We reserve the right to modify or update these Terms at any time at our sole discretion. If we make changes, we will update the "Creation Date" at the end of this document, and the revised Terms will be effective immediately upon posting on our platform. It is your responsibility to review the Terms periodically for updates. **Your continued use of the AI Master platform after changes are posted constitutes your acceptance of the revised Terms.** If you do not agree with any modification, you must stop using the Services.

## Description of Services

**AI Master** is an online educational service focused on helping users master artificial intelligence tools and techniques. Our platform, hosted via the Whop service, includes access to exclusive course materials, AI guides, step-by-step lessons, and other digital content. We offer several membership and product options under AI Master, including:

- **AI Master Pro:** A subscription-based hub offering ongoing AI education content and community access.
- **Prompt Lab Pro:** A one-time purchase product (providing specialized AI prompt resources and tools).
- **The AI Master Method:** A one-time purchase advanced AI sprint/program, delivered in multiple modules.

All of these offerings, along with any other features or content provided through AI Master (collectively, the "**Services**"), are covered by these Terms. Additional terms or guidelines may apply to specific products or features; any such terms will be referenced or provided within the platform and are incorporated into these Terms by reference.

## Accounts and Eligibility

To access and purchase our Services, you must create an account through the Whop platform. You agree to provide accurate, current, and complete information during registration and to keep your account information updated. **You must be at least 18 years old (or the age of legal majority in your jurisdiction) to use our Services.** By registering an account and using AI Master, you represent and warrant that you are 18 or older and capable of entering into a legally binding contract. We do not knowingly allow any users under 18 to register or use the Services.

You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account. **If you suspect any unauthorized use of your account or a security breach, you must notify us or Whop immediately.** We may suspend or terminate your account if we believe it has been compromised or used in violation of these Terms.

*Note:* Our Services are delivered via third-party platforms (such as Whop, and a community Discord server for members). You agree to comply with all applicable terms and policies of any third-party platform you use in connection with AI Master. This includes Whop's terms of service (for account management and payments) and any applicable community guidelines on our Discord community channel. We are not responsible for the availability or functionality of third-party services, and your use of those services may be subject to additional fees or requirements as determined by those third parties.

## User Conduct and Acceptable Use

We expect all users to use AI Master in a lawful and respectful manner. By using our Services, you agree to the following conduct guidelines and prohibitions:

- **Compliance with Laws:** You will not use the Services for any unlawful purpose, and you will comply with all applicable local, state, federal, and international laws and regulations while using the platform.
- **Respectful Behavior:** You will not post or transmit any content that is inappropriate, offensive, pornographic, sexually explicit, harassing, hateful, violent, or otherwise objectionable. Respect other users and do not engage in bullying, harassment, or discrimination.
- **No Spam or Self-Promotion:** You agree not to post irrelevant or excessive messages, advertisements, or links to unrelated services/products. Self-promotion or advertising is only allowed in designated areas (if any) and in accordance with our community guidelines.
- **Platform Integrity:** You will not copy, reproduce, modify, or distribute any content from the AI Master platform without our express prior permission. Unauthorized copying or sharing of our content (courses, materials, prompts, etc.) is strictly prohibited and may violate copyright or other intellectual property laws.
- **No Harmful Activities:** You will not upload or transmit any malicious code, viruses,

or harmful components, or do anything that could damage, disrupt, overburden, or impair the performance of the platform or any connected network. This includes any attempt to hack, attack, or gain unauthorized access to our systems or other users' accounts.

- **No Interference:** You will not interfere with or disrupt the use and enjoyment of the Services by other users. You will not attempt to circumvent any security or access restrictions of the platform.
- **Automated Use:** You will not use bots, scripts, or other automated processes to access or use the Services in a manner that could interfere with our systems or impose an unreasonable load on our infrastructure.
- **Third-Party Terms:** You must abide by the community guidelines and terms of service of any third-party platform or service you utilize through AI Master (e.g., Whop's platform rules, Discord's community guidelines). Violations of those third-party terms can be treated as violations of our Terms as well.

We reserve the right to remove or edit any content you post on the platform that violates these rules or is otherwise objectionable, and to suspend or terminate accounts for abusive or unlawful behavior (see **Termination** below). All users are expected to interact in good faith and maintain a constructive learning environment.

## Pricing and Payment Terms

All prices for AI Master Services are listed in United States Dollars (USD). You agree to pay the fees for the Services you select, and you must make payment in full (100% of the price) at the time of purchase, unless an installment plan or alternative arrangement is explicitly offered by us. Payments can be made via the methods supported by Whop (such as credit/debit card or bank transfer). You are responsible for providing a valid payment method and resolving any issues necessary to process the payment.

**Service Costs:** The current prices for our offerings are as follows:

- **AI Master Pro:** \$12.99 / 1 month, \$69.99 / 6 months and \$119 / year, each paid upfront as a one-time charge covering the respective period.
- **Prompt Lab Pro:** \$99.00 (one-time purchase).
- **The AI Master Method:** \$250.00 (one-time purchase).

All fees and charges are **inclusive of applicable taxes** unless stated otherwise. The price and terms applicable to your purchase are those in effect at the time you place your order, except in cases of obvious error. We reserve the right to correct any pricing errors or misprints and to change the prices of our Services for future purchases; however, no price change will affect your active subscription period or any product you have already purchased.

## Subscription Renewal and Cancellation

For **AI Master Pro** subscriptions, **auto-renewal** is enabled by default for the monthly plan. This means your subscription will automatically renew at the end of each billing period (each 1-month, 6-month, 12-month, etc.) and your designated payment method will be charged the then-current subscription fee, **until you cancel**. By purchasing a monthly subscription, you agree to this recurring payment arrangement.

**Cancellation:** You have the right to cancel your subscription at any time. You can cancel recurring subscriptions through your account settings on the Whop platform (under the AI Master membership details) or by contacting our support team through the Whop interface. If you cancel a subscription, you will continue to have access to the subscribed Service until the end of your current paid term, after which the subscription will not renew. Cancellation prevents future charges but **does not automatically entitle you to a refund** for the remaining period, except as outlined in our Refund Policy or required by law.

We may send you a reminder or notice of upcoming renewals, but it is ultimately your responsibility to monitor your subscription status and renewal dates. **If you do not want your subscription to renew, you must cancel before the next billing date.**

In the event that a recurring payment fails (for example, due to an expired card or insufficient funds), we may attempt to contact you to update your payment information. If payment is not resolved, we reserve the right to suspend or terminate your access to the subscription Services until payment is made.

## Refund Policy

We want you to be satisfied with our Services. However, since our products include digital content and subscriptions, we have specific refund policies, as described here and in our separate **Refund Policy** document (which is incorporated by reference into these Terms). Below is a summary of our refund guidelines for each offering:

- **AI Master Pro (Subscription):** You may request a **full refund within 7 calendar days** from the date of your initial purchase of a subscription plan, provided that you have **not accessed or consumed significant content** during that time (for example, if you have not downloaded materials or accessed member-only channels/resources). If you have begun accessing the subscriber content (such as viewing courses or downloading guides) within those first 7 days, you acknowledge that the service has started and you may no longer be eligible for a refund for that period.
- **Prompt Lab Pro (One-Time Purchase):** You may request a **full refund within 7 calendar days** from the date of purchase of Prompt Lab Pro, if you are not satisfied with the product. (As Prompt Lab Pro is a digital product, we reserve the right to determine eligibility based on whether the resources have been accessed or downloaded, consistent with applicable law.)
- **The AI Master Method (One-Time Sprint with Modules):** We offer a pro-rated refund for “The AI Master Method” during the ongoing term of the program. If you

have purchased “The AI Master Method”, you are eligible to request a refund at any time **before the course/program is fully delivered**. Any refund for “The AI Master Method” will be calculated proportionally based on the number of modules or course materials that have already been provided to you. For example, if the program consists of five modules and you have already received access to two modules, a refund upon cancellation might correspond to the remaining three modules not yet accessed. Once the course has been fully delivered (all modules or content provided), the service is considered rendered in full and is no longer refundable.

To request a refund, you must contact our support team within the applicable time frame (7 days for AI Master Pro, 7 days for Prompt Lab Pro, or during the program for “The AI Master Method”). Please include your order information and the reason for your refund request. Our team will review your request in accordance with our Refund Policy and applicable consumer protection laws. Approved refunds will be issued to the original payment method, and you will be notified once the refund is processed. Please note that it may take several business days for the refunded amount to appear, depending on your bank or card issuer.

**Non-Refundable Items:** Except as expressly provided above or as required by law, all purchases are final and non-refundable. Once a digital service or product has been fully accessed or delivered to you, you no longer have the right to cancel or obtain a refund for that service. Additionally, if you violate these Terms and we terminate your access for cause (as described under **Termination** below), you will not be entitled to a refund for any fees paid.

Nothing in this Refund Policy section is intended to limit or violate any rights you may have under applicable law. For example, consumers in some jurisdictions (such as the European Union or United Kingdom) may have statutory rights to withdraw from certain digital purchases within 14 days. **If you are entitled to a longer cancellation or cooling-off period under law, we will honor your rights as required.** However, where you have expressly requested or consented to immediate access to digital content, and the content has begun to be provided, you may lose any statutory right to withdraw. Please refer to our detailed Refund Policy document for further information on how we handle refunds and cancellations, and contact us if you have any specific questions about your eligibility.

## Intellectual Property Rights

All content and materials provided through the AI Master platform are the **intellectual property of WINER MEDIA FZCO** or its licensors, unless otherwise indicated. This includes (but is not limited to) the text, curriculum, course materials, tutorials, videos, images, graphics, logos, trademarks, software, and other features of the Services. These works are protected by copyright, trademark, and other intellectual property laws. **We reserve all rights** in and to our content and Services. No rights or licenses are granted to you by implication or otherwise, except for the limited right to use the Services as expressly permitted by these Terms.

You are authorized to access and use the content on AI Master **for your personal**,

**non-commercial use** as a paying customer or authorized user. However, you **must not** do any of the following without our prior written consent:

- Copy, reproduce, or download course materials or other content (except as necessary for caching or for your personal reference while using the Services).
- Distribute, publish, or retransmit any portion of the content to any third party.
- Modify, translate, adapt, or create derivative works from any content on the platform.
- Remove or alter any copyright, trademark, or other proprietary notices on the content.
- Use any of our trademarks, branding, or logos without our express permission.

Any unauthorized use of our content or intellectual property is a violation of these Terms and may also violate copyright, trademark, or other laws. We reserve the right to terminate or suspend accounts involved in infringing activities and to take legal action to protect our rights. Additionally, our platform may contain content or software provided by third parties which is also protected by intellectual property laws; you agree to respect those rights as well.

## User Content and Data

**User-Generated Content:** AI Master may allow you to submit or upload content as part of the Services — for example, participating in community discussions, posting questions or project links, or uploading assignments or examples. All content that you (or other users) submit, upload, or otherwise make available through our platform is considered "**User Content**." You retain full ownership of any intellectual property rights in the User Content that you create. **We do not claim ownership over your User Content.**

By submitting any User Content, you grant us a worldwide, non-exclusive, royalty-free, sublicensable, and transferable **license** to use, host, store, reproduce, distribute, communicate, and display your content, and to create derivative works that are necessary for the operation, promotion, and improvement of the Services. This license is only as broad as needed for us to provide the Services and fulfill our obligations (for example, to display your posts to other community members, or to save your uploaded files on our servers and backup systems). We will never sell your personal content to third parties; this license is solely to enable your content to function within the AI Master platform. You also agree that we may utilize trusted third-party service providers (such as hosting providers or content delivery networks) to assist in providing the Services, and that your content may be processed through those third parties under our direction.

**User Content Warranties:** You represent and warrant that you have all necessary rights and permissions to submit any content you upload to AI Master, and that such content does not infringe or violate the rights of any third party (including intellectual property rights, privacy rights, or any other legal rights). You are solely responsible for the content

you provide and for any consequences of sharing it. **Do not upload any content that is illegal, defamatory, infringing, or that violates these Terms or our Acceptable Use rules.** We are not responsible for monitoring all user content, but we reserve the right to remove or disable access to any User Content for any reason, including if we believe, in our discretion, that it violates these Terms or the law. We also reserve the right to cooperate with legal authorities and/or injured third parties in the investigation of any alleged wrongdoing related to content you post.

**Data and Storage:** If the Services allow you to store or save files or data, you understand that while we will use commercially reasonable efforts to protect your data, we do not guarantee that your content will be stored indefinitely or securely. **You are responsible for maintaining backup copies of your content** if you desire. To the fullest extent permitted by law, we shall not be liable for any loss, deletion, or corruption of user files or data. We strongly encourage you not to upload sensitive personal information to public areas of the community. Any personal data you provide to us is handled in accordance with our Privacy Policy.

## Disclaimer of Warranties

**AI Master and all Services are provided "as is" and "as available."** You use the platform at your own risk. To the maximum extent permitted by applicable law, we disclaim all warranties, conditions, and representations of any kind, whether express, implied, or statutory, regarding the Services. This includes, but is not limited to:

- **Implied Warranties:** We expressly disclaim any implied warranties of merchantability, fitness for a particular purpose, title, non-infringement, and any warranties that may arise from course of dealing or usage of trade. We make no guarantee that the content you learn will meet your personal or professional goals, or that any particular results will be achieved from your use of the platform.
- **Service Availability:** We do not warrant that the AI Master platform (or any part of our Services) will be uninterrupted, timely, secure, or error-free. While we aim for high availability and quality, we cannot guarantee that access to the Services will be continuous or free of delays, failures, viruses, errors, or omissions. Maintenance, updates, or technical issues may occasionally interrupt or adversely affect the Services.
- **Accuracy of Information:** We make no warranty that the information, content, or materials obtained through the Services will be accurate, complete, or reliable. The educational content provided is for informational purposes, and while we strive to keep it up-to-date and correct, we do not warrant that any AI techniques or third-party tools discussed are error-free or will remain available.
- **Third-Party Offerings:** Any third-party services, content, or software (including the Whop platform or Discord) that you access through AI Master are not warranted or supported by us. We have no control over third-party platforms and cannot guarantee their performance or compliance. Your use of third-party services is at your own risk and subject to those third parties' terms.

**Some jurisdictions do not allow the exclusion of certain warranties.** Nothing in this section is intended to exclude or limit any warranty that by law cannot be excluded (for example, certain statutory warranties or guarantees that apply to consumer transactions under applicable law). If those laws apply to you, some of the above disclaimers may not apply to the extent prohibited. In such cases, any warranties that cannot be disclaimed are limited in duration to the minimum period allowed by law.

## Limitation of Liability

To the fullest extent permitted by law, **WINER MEDIA FZCO and its officers, directors, employees, agents, and affiliates will not be liable** for any indirect, incidental, special, consequential, exemplary, or punitive damages whatsoever. This exclusion applies regardless of the theory of liability (contract, tort, negligence, strict liability, or otherwise) and even if we have been advised of the possibility of such damages. **This means we are not liable for any losses that do not arise directly from our breach of these Terms.** In particular, we will not be responsible for damages such as:

- Loss of profits, revenue, business opportunity, or anticipated savings.
- Loss of data, goodwill, or reputation.
- Business interruption or downtime costs.
- Any indirect or consequential losses of any kind.

Additionally, we will not be liable for any claims, losses, or damages resulting from: (i) **your access to or use of (or inability to access or use) the AI Master platform or any Services**; (ii) **any conduct or content of any other user or third party** on the platform (including any defamatory, offensive, or illegal conduct of other users or third parties); (iii) **any content obtained through the Services**, including any decisions you make or actions you take based on information or education you received; and (iv) **unauthorized access to or alteration of your transmissions or content**, or any breach of data security that is not directly caused by our negligence.

In no event shall our total cumulative liability for all claims arising out of or relating to these Terms or the Services exceed the total amount you have paid to us for the specific Service in the three (3) months immediately preceding the event giving rise to the liability (or, if the liability does not relate to a specific paid Service, \$100 USD). This limitation applies to the maximum extent permitted by applicable law.

**Exceptions:** We do not seek to exclude or limit our liability for gross negligence, willful misconduct, fraud, or fraudulent misrepresentation, or for death or personal injury caused by our negligence, or any other liability that cannot be excluded under applicable law.

**Nothing in these Terms is intended to limit any rights you may have as a consumer under law.** If you are a consumer, certain laws (including U.S. state consumer laws, the laws of the European Union, and UAE consumer protection laws) may not allow the limitation or exclusion of certain damages; in such cases, the limitations and exclusions in this section will apply to you only to the extent permitted by those laws.



## Indemnification

You agree to **indemnify, defend, and hold harmless** WINER MEDIA FZCO, its parent, subsidiaries, affiliates, and each of their respective officers, directors, employees, contractors, and agents (collectively, the "**Indemnified Parties**") from and against any and all claims, liabilities, damages, losses, and expenses (including reasonable attorneys' fees and costs) that arise out of or relate to any third-party claims resulting from:

- your use of the AI Master Services or any content you obtain through the platform,
- your User Content (including any claim that your content infringes or misappropriates the intellectual property or privacy rights of a third party),
- your violation of these Terms or of any applicable law or regulation, or
- your negligence, misconduct, or fraud.

We reserve the right, at our own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you (without limiting your indemnification obligations), in which case you agree to cooperate with us in defending such claim. You agree not to settle any such matter without our prior written consent. This indemnification obligation will survive any termination of your account or the Services.

## Termination

**Termination by You:** You are free to stop using our Services at any time. You may cancel your AI Master subscription or delete your account through the account settings on Whop, or by contacting our support to request account deletion. Termination of your account will result in loss of access to the Services that require an account. Keep in mind that simply uninstalling a connected app or leaving the Discord community will not automatically cancel recurring subscriptions – you must follow the proper cancellation procedures described above under Subscription Renewal and Cancellation to stop future billing.

**Termination or Suspension by Us:** We reserve the right to suspend or terminate your access to AI Master (in whole or in part) under the following circumstances: (a) if you violate these Terms or any other policies incorporated herein; (b) if you engage in behavior that is illegal, fraudulent, or that jeopardizes the safety or rights of others; (c) if you repeatedly infringe others' intellectual property rights or engage in misconduct within the community; or (d) if required by law or at the request of law enforcement. In most cases, we will attempt to provide notice or warning to you regarding the issue and may give you an opportunity to cure the violation (if curable) at our discretion. However, for serious violations or if we believe immediate action is necessary to protect our platform or users, we may suspend or terminate your access without prior notice.

If your account is terminated or suspended due to your breach of these Terms or wrongdoing, **you will not be entitled to any refund of fees** you have paid. We may also refuse to provide any future Services to you. If we terminate your account in error or without cause, we will provide you a prorated refund for any prepaid period you can no

longer use.

Upon any termination of your access, whether by you or by us, the rights and licenses granted to you under these Terms will immediately cease. You must stop using the Services and, if applicable, uninstall any software or delete any downloaded materials obtained through the Service. Any provisions of these Terms which by their nature should survive termination (such as intellectual property rights, disclaimers, limitation of liability, indemnity, and governing law) shall survive.

## Force Majeure

**WINER MEDIA FZCO shall not be liable for any delay or failure in performance** of any part of the Services to the extent that such delay or failure is caused by circumstances beyond our reasonable control. This includes, but is not limited to, events such as natural disasters (e.g. earthquakes, floods, hurricanes), acts of God, fire, epidemic or pandemic, strikes or labor disputes, war or terrorism, civil unrest, power or telecommunications failures, acts of government or regulatory authorities, or other events outside our control (each a "**Force Majeure**" event).

If a Force Majeure event occurs that affects our ability to provide the Services, our performance under these Terms will be deemed suspended for the duration of the event. We will make reasonable efforts to mitigate the effects of the event and resume full service as soon as possible. We will also keep you informed, to the extent feasible, by posting notices on our platform or contacting you via email if your use of the Services is significantly impacted.

In the event that a Force Majeure event continues for an extended period of time such that we are unable to restore the Services in a reasonable period, **either you or the Company may terminate the affected Services** upon written notice. If you have pre-paid fees for Services that are not delivered due to a Force Majeure termination, you will be entitled to a fair refund for the portion of Services not provided. For example, if an extended outage or event forces us to discontinue or cancel a course or subscription that you have paid for, we will refund you the unused portion of your fee. Except for the obligation to provide an applicable refund, we will not be liable for losses or damages resulting from the delay or failure in performance due to Force Majeure.

## Governing Law and Jurisdiction

This Agreement and any dispute or claim arising out of or in connection with these Terms or your use of the Services shall be governed by and construed in accordance with the laws of the **United Arab Emirates (UAE), specifically the laws of the Emirate of Dubai**, without regard to its conflict of laws principles. By using the Services, you agree that any dispute between you and the Company that cannot be resolved informally shall be subject to the exclusive jurisdiction of the courts of Dubai, UAE.

However, **if you are a consumer residing in a jurisdiction that provides you with mandatory consumer rights or the right to bring disputes in your home jurisdiction (for example, an EU/EEA member state, the United Kingdom, or certain states in the USA), nothing in this Governing Law section affects those rights.** You may choose to

assert any applicable consumer protection claims in the courts of your country of residence if and as permitted by local law. The above choice of UAE law and Dubai courts is not intended to deprive you of any consumer protections provided under the laws of your home country.

In summary, you and we agree to submit to the jurisdiction of Dubai courts for the resolution of disputes *except* to the limited extent that applicable laws of your country mandate a different forum for you as a consumer. In any event, we both agree to waive any objection to the exercise of jurisdiction by such courts and to venue in those courts, to the extent this does not contravene applicable consumer law.

## Miscellaneous Provisions

**Entire Agreement:** These Terms (along with any additional policies or guidelines referenced herein, such as our Privacy Policy and Refund Policy) constitute the entire agreement between you and WINER MEDIA FZCO regarding the use of AI Master. They supersede any prior or contemporaneous understandings, agreements, or representations, whether written or oral, regarding the same subject matter. **No oral or written information or advice given by any party shall create any warranty or agreement not expressly stated in these Terms.**

**Severability:** If any provision of these Terms is held to be invalid, illegal, or unenforceable by a court of competent jurisdiction, that provision shall be enforced to the maximum extent permissible, and the remaining provisions of the Terms will remain in full force and effect. The invalid or unenforceable part will be deemed modified to the least extent necessary to make it valid and enforceable (if possible), and if it cannot be made valid, it may be severed without affecting the validity of the rest of the Terms.

**No Waiver:** Our failure to insist upon or enforce strict performance of any provision of these Terms shall not be construed as a waiver of any provision or right. No waiver by the Company of any term or condition set forth in these Terms shall be effective unless explicitly set forth in writing. Any waiver by us of a breach of these Terms shall not operate as a waiver of any subsequent or prior breach.

**Assignment:** You may not assign or transfer these Terms or any of your rights or obligations hereunder, whether by operation of law or otherwise, without our prior written consent. We may assign or transfer these Terms (in whole or in part), or any of our rights and obligations, to any party at any time without notice to you, including in connection with a merger, acquisition, corporate reorganization, or sale of assets. These Terms will inure to the benefit of and be binding upon each party's successors and permitted assigns.

**Relationship of Parties:** You and the Company are independent contracting parties. Nothing in these Terms shall constitute or create a partnership, joint venture, agency, employment, or fiduciary relationship between us. Neither party has the authority to bind the other or incur obligations on the other's behalf without prior written consent.

**Language:** These Terms are written in English and all communications between you and us regarding the Services shall be in English. If we provide a translation of the English version of these Terms, the English text shall prevail to the extent of any conflict.

**No Third-Party Beneficiaries:** These Terms are for the benefit of you and us only, and (except for Indemnified Parties under the Indemnification clause) nothing herein is intended to confer any rights or remedies on any third party.

## Contact Us

If you have any questions, concerns, or suggestions regarding these Terms or any other aspect of our Services, please feel free to contact us. The best way to reach us is through the **support channels on the Whop platform** (by messaging our profile or using the support/contact form provided on our AI Master page on Whop). We strive to respond to customer inquiries in a timely manner.

For any formal notices or written correspondence, you may contact the Company at our registered address or official email as provided on our website or Whop listing. *(As of the creation date of these Terms, WINER MEDIA FZCO is a company based in Dubai, UAE. You can find our contact details on the AI Master Whop page or within the platform.)*

Please do not hesitate to get in touch if you encounter technical issues, billing problems, or if you have feedback on how we can improve our Services. We value our community members and are here to help you have a positive experience with AI Master.

**Creation Date:** September 5, 2025