

Privacy Policy

Effective Date: September 11, 2025

1. Introduction

Welcome to DOSALGO. This Privacy Policy describes how DOSALGO (“we,” “us,” or “our”), an **individual brand operated by Abdulkarem Al Murqeb and Jason Mathew** from Doha, Qatar, collects, uses, and shares information about you when you use our website, purchase our products, or interact with us.

Our data processing practices are governed by the applicable laws of Qatar, including the Personal Data Privacy Law (Law No. 13 of 2016), as well as this policy. By using our services, you agree to the collection and use of information in accordance with this policy.

2. Information We Collect

We collect information that is necessary to provide and improve our services. The types of personal information we may collect include:

- **Personal Identification Information:** Your first and last name, email address, and your TradingView username (required to grant you access to our indicators).
- **Billing Information:** When you subscribe, our third-party payment processor will collect your payment card information. **DOSALGO does not see, receive, or store your full credit or debit card details.** We only receive a confirmation of payment and necessary billing details like your billing address.
- **Communications Data:** Any information you provide when you contact us for support via email or our Discord server, including the content of your messages.
- **Technical and Usage Data:** Information collected automatically when you visit our website, such as your IP address, browser type, device information, and pages visited. This data is collected through cookies and similar technologies.

3. How We Use Your Information

We use the information we collect for the following legitimate business purposes:

- **To Provide and Manage Your Subscription:** To create your account, grant you access to our premium TradingView indicators via the “invite-only scripts” feature, and manage your subscription status.

- **To Process Payments:** To facilitate secure transactions for your monthly, quarterly, or yearly subscription through our trusted third-party payment processors.
- **To Communicate With You:** To send you important account notifications, purchase confirmations, respond to your support inquiries, and inform you of updates to our products.
- **For Marketing and Promotions:** With your consent, to send you emails about new product launches, special offers, and content that we believe may be of interest to you. You can opt-out of these communications at any time.
- **To Improve Our Services:** To analyze website usage data to understand how our users interact with our site, helping us to improve its functionality, design, and user experience.
- **To Comply with Legal Obligations:** To maintain records as required by law and to comply with any legal or regulatory requests.

4. Data Sharing and Disclosure

We do not sell your personal information. We only share your information with trusted third parties who assist us in operating our brand, under strict confidentiality agreements. These include:

- **Payment Processors:** We use **Whop** to securely handle your subscription payments. We do not see or store your full payment card details.
- **Website Hosting and Infrastructure Providers:** To host and maintain our website.
- **Email Service Providers:** To send transactional and marketing emails.
- **TradingView:** To enable access to our invite-only scripts based on your subscription status.

We may also disclose your information if required by law or to protect the rights, property, or safety of DOSALGO, our customers, or others.

5. Your Data Rights

In accordance with Qatar's Personal Data Privacy Law (PDPL) and other international standards, you have rights over your personal data. These rights include:

- **The Right to Access:** You can request a copy of the personal information we hold about you.

- **The Right to Rectification:** You can request that we correct any inaccurate or incomplete information.
- **The Right to Erasure:** You can request that we delete your personal data, subject to certain legal obligations.
- **The Right to Withdraw Consent:** Where we rely on your consent to process data (like for marketing), you can withdraw that consent at any time.

To exercise any of these rights, please contact us at **info@dosalgo.com**. We will respond to your request within the timeframes stipulated by applicable law.

6. Use of Cookies

Our website uses “cookies”—small text files placed on your device—to enhance your user experience, remember your preferences, and collect anonymous analytics data. You can control or refuse the use of cookies through your browser settings, though doing so may affect the functionality of our website.

7. Children’s Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware that we have inadvertently collected such information, we will take steps to delete it immediately.

8. Changes to This Privacy Policy

We reserve the right to update or amend this Privacy Policy at any time. We will notify you of any significant changes by posting the new policy on this page and updating the “Effective Date” at the top.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us:

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