

Privacy Policy

Residential Estates Investments Ltd

Last Updated: 07/10/2025

1. Introduction

This Privacy Policy explains how **Residential Estates Investments Ltd** ("we", "our", "us") collects, uses, discloses, and protects your personal data when you access our online course and community hosted via **Whop.com**.

We are committed to protecting your privacy and complying with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and other applicable laws.

2. Who We Are

Residential Estates Investments Ltd

Cholmondeley House, Dee Hills Park, Chester, CH3 5AR, United Kingdom

3. What Personal Data We Collect

We may collect and process the following personal data:

- **Identification data:** name, email address, and billing information
- **Account data:** login credentials, course progress, community activity
- **Payment data:** processed securely by **Whop.com**
- **Technical data:** IP address, browser type, time zone, device, usage data
- **Support data:** correspondence through our support ticket system

4. How We Use Your Data

We use your personal data to:

- Provide access to the course and community

- Process transactions and manage subscriptions
- Respond to support tickets and customer queries
- Improve user experience and course performance
- Comply with legal obligations

5. Legal Bases for Processing

We process your data under the following lawful bases:

- **Contractual necessity** – to deliver the course and services you've purchased
- **Consent** – for optional marketing or newsletters
- **Legal obligation** – where required by law
- **Legitimate interests** – to improve our services and secure our platform

6. Data Sharing

We do **not** sell your data.

We may share your data with:

- Whop.com – for payment processing and platform functionality
- Service providers – for hosting, analytics, or support tools
- Legal authorities – if required for compliance with the law

All third parties are GDPR-compliant and only process your data on our instructions.

7. Cookies & Analytics

Whop.com may use cookies or analytics tools to track usage, prevent fraud, and improve the platform. You can manage cookie preferences through your browser.

8. Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes outlined in this policy, including legal and reporting obligations.

Account data is retained for the duration of your subscription and up to 6 years thereafter (for accounting purposes).

9. Your Rights Under UK GDPR

You have the right to:

- Access your data
- Rectify inaccuracies
- Request deletion (“right to be forgotten”)
- Restrict or object to processing
- Data portability
- Withdraw consent at any time (if applicable)

To exercise any rights, contact us via the support system or write to our registered address.

10. Data Security

We take data security seriously and use appropriate technical and organizational measures to protect your data, including:

- Encrypted storage
- Secure login protocols
- Access controls
- Platform protections through Whop

11. Third-Party Links

Our course may contain links to external websites. We are not responsible for their privacy practices. Always read their privacy policies before providing data.

12. Updates to This Policy

We may update this Privacy Policy from time to time. We will notify users of any significant changes.

13. Contact Us

If you have questions or concerns about your data or this policy, contact us via the support ticket system or write to:

Residential Estates Investments Ltd

Cholmondeley House, Dee Hills Park, Chester, CH3 5AR, UK