

Return & Refund Policy

Residential Estates Investments Ltd

Last Updated: 07/10/2025

1. Overview

This Return and Refund Policy applies to all digital products and services offered by **Residential Estates Investments Ltd**, including *The Property Academy* course and associated community membership, delivered via **Whop.com**.

As a digital education product, once access has been granted, our course content is considered “used,” and therefore **non-refundable** under UK Consumer Contracts Regulations for digital goods.

2. Digital Course – No Refund Policy

Upon purchase of the online course:

- You receive **immediate access** to all included digital materials.
- As per our terms, **all course purchases are final** and non-refundable once access is granted.
- This includes the £199 one-time payment for lifetime course access.

We strongly recommend reviewing the course outline, FAQs, and video preview before purchasing.

3. Community Subscription

Our community subscription is a **monthly rolling membership** priced at £25 per month:

- You may cancel your subscription at any time via Whop.com.
- Your access will remain active until the end of your current billing cycle.
- **No partial refunds** are provided for unused days or mid-cycle cancellations.
- Rejoining will require a new subscription at the current price.

4. Exceptions

Refunds may be considered in the following rare circumstances:

- If you are charged **more than once** for the same product
- If you are **unable to access the course** due to a technical error on our part (not user error or browser issues)
- If a refund is required by law under specific statutory rights

To request a refund in such cases, please raise a support ticket within 7 days of purchase, providing full details and proof of the issue.

5. How to Contact Us

For billing or refund-related inquiries, please raise a support ticket inside the course dashboard or contact us in writing at:

Residential Estates Investments Ltd

Cholmondeley House, Dee Hills Park, Chester, CH3 5AR, United Kingdom