

QuantumResearch – Return and Refund Policy

1. Introduction

This Return and Refund Policy outlines the conditions under which QuantumResearch manages refund requests and return inquiries. By purchasing or accessing any QuantumResearch product or service through Whop, you agree to the terms stated herein.

2. Digital Nature of Products

QuantumResearch provides digital products and services, including but not limited to Pine Script indicators, trading strategies, educational materials, and coaching sessions. As these are intangible, instantly accessible goods, all sales are considered final upon purchase.

3. No Refund Policy

Due to the digital and non-returnable nature of our products, QuantumResearch maintains a strict no-refund policy. Once access has been granted to any product, indicator, or service, refunds will not be issued under any circumstances.

4. Exceptions (Discretionary)

QuantumResearch may, at its sole discretion, consider a refund request in exceptional cases such as: - Duplicate transactions resulting in multiple charges for the same product. - Technical issues preventing access to the product, if verified and unresolved by support. Such exceptions are rare and reviewed on a case-by-case basis. Any decision made by QuantumResearch in these cases shall be final.

5. Responsibility for Access and Usage

By completing a purchase, you acknowledge that you are responsible for ensuring compatibility with TradingView or any other required platforms. Refunds will not be issued due to a user's lack of technical understanding or inability to properly install or use the indicator.

6. Unauthorized Sharing or Distribution

Any unauthorized sharing, redistribution, or resale of QuantumResearch indicators, strategies, or educational content constitutes a violation of our Terms of Use and immediately voids any eligibility for support or discretionary review.

7. Support and Assistance

QuantumResearch is committed to assisting users through one-on-one coaching calls and technical support to ensure that products function as intended. Users experiencing issues should contact QuantumResearch via Whop support for assistance.

8. Contact Information

For any questions regarding this Return and Refund Policy, please contact QuantumResearch through Whop support. All communications must occur through the Whop platform to ensure proper verification and assistance.