

Poke Pullz Return or Refund Policy

Effective Date: 10/14/2025

At **Poke Pullz**, we're committed to providing our community with high-quality services, exclusive restock alerts, and digital products. Please review this Refund Policy carefully before making a purchase or subscribing to any of our services. By using our services or purchasing from us, you acknowledge and agree to the following terms:

1. Digital Products & Services

All purchases made through Poke Pullz are **final and non-refundable**. This includes, but is not limited to:

- Subscription fees for VIP memberships or premium tiers.
- One-time payments for access to exclusive channels, alerts, or features.
- Custom or personalized digital services provided through Discord or other platforms.

2. Exceptions

Refunds or returns will only be considered under the following circumstances:

- A verified technical issue on our end prevents delivery of the purchased service or product.
- A refund is required by applicable consumer protection laws.

If you believe you qualify for an exception, please contact us at pokepullz@gmail.com with your proof of purchase and a clear description of the issue.

3. Chargebacks & Disputes

Initiating a chargeback or payment dispute without first contacting us to resolve the matter may result in **immediate suspension or permanent termination** of your access to **Poke Pullz** services. We strongly encourage open communication to resolve issues quickly and fairly.

4. Policy Updates

We reserve the right to modify or update this Refund Policy at any time. Any changes will become effective immediately upon posting. Continued use of our services after updates constitutes acceptance of the revised policy.

5. Contact Us

For questions or support regarding this policy, please contact us at:

 **Email:** pokepullz@gmail.com