

Return & Cancellation Policy

Last updated: October 20, 2025

Mr. Lord Barley is committed to delivering a premium experience. This policy outlines how we handle returns and cancellations for purchases made through our Whop-hosted store.

Returns on Physical Products

Returns are accepted within **7 days of delivery**. To be eligible, items must be:

- Unworn and unused
- In original packaging
- Accompanied by proof of purchase

To initiate a return, contact us at **mrlordbarley@gmail.com**. Once approved, we'll provide a prepaid shipping label and instructions.

- **Return shipping fee:** \$8.00 flat rate
- **Restocking fee:** 15% deducted from the refund
- **Final sale items:** Not eligible for return

Items sent back without prior approval will not be accepted.

Damaged or Incorrect Items

Please inspect your order upon arrival. If your item is defective, damaged, or incorrect, contact us immediately so we can resolve the issue.

Non-Returnable Items

We do not accept returns for:

- Perishable goods
- Custom or personalized items
- Personal care products
- Hazardous materials
- Final sale items
- Gift cards

Exchanges

To exchange an item, initiate a return first. Once accepted, place a new order for the desired item.

European Union Cooling-Off Period

If your order is shipped into the EU, you may cancel or return it within **7 days**, for any reason. Items must be unused, with tags, in original packaging, and accompanied by proof of purchase.

Refunds on Physical Products

Once your return is received and inspected, we'll notify you of the approval status. If approved, your refund will be issued to your original payment method within **10 business days**, minus applicable fees.

If more than **15 business days** have passed since your return was approved, contact us at mrlordbarley@gmail.com.

Membership Cancellation Policy (Refunds on Digital Products)

You may cancel anytime within the first 3 days of your free trial, or before your second tennis or golf booking. After that point, you're free to cancel at any time—but refunds will not be issued for the current billing cycle.

To request a cancellation, email [**mrlordbarley@gmail.com**](mailto:mrlordbarley@gmail.com) with your membership details or contact him through the Whop platform. Once approved, your access will be revoked and any eligible refund processed according to our terms.