

3. REFUND & RETURN POLICY

JRO Cloud — Refund & Return Policy

Last Updated: November 2025

1. All Sales Are Final

Because all products and Services are digital and delivered instantly, **no refunds are issued under any circumstances.**

This includes:

- WaaS subscriptions
- Digital files
- Templates
- Automations
- Hosting
- Setup fees
- Software configurations
- Updates or upgrades

2. Subscription Cancellation

You may cancel anytime through Whop.

Cancellation stops **future** billing, but does not refund previous charges.

3. Failed Payments

If a payment fails:

- Access may be suspended immediately
- Your website, hosting, and automations may be disabled
- We may permanently revoke access

4. Chargebacks

Any chargeback will result in:

- Immediate termination of all access
- Permanent blacklisting from all future Services
- Possible submission of evidence to payment processors

5. Contact

Billing inquiries: **jromarketingapp@gmail.com**