

Terms & Conditions

Effective Date: As of approval

1. Service Overview

These Terms & Conditions ("Terms") govern your use of Meta ad account rental services provided by Kuro Network Limited ("Company", "we", "us", or "our"). By subscribing to our services, you ("Client", "you", or "your") agree to be bound by these Terms.

We offer two service packages:

- **Meta White:** Designed for white hat advertising solutions and select grey hat cases (subject to our approval on a case-by-case basis) with no spend limit from the start.
- **Meta Black:** Designed for grey hat and black hat advertising solutions with a ~\$300 start limit with a dynamic spend limit increase

2. Service Fees & Payment Structure

2.1 Fee Components

All packages include:

- A monthly flat subscription fee
- A percentage ad-spend fee based on your monthly advertising spend

2.2 Volume Discounts

The percentage fee may be reduced based on:

- Total monthly spend volume
- Advertising vertical/industry
- Subject to mutual agreement and approval

2.3 Payment Terms

- Subscription fees are charged monthly in advance
- Percentage fees are calculated based on actual ad spend incurred during the billing period
- All fees are non-refundable except as explicitly stated in Section 3

3. Cancellation & Refund Policy

3.1 Cancellation Process

- Clients must cancel their subscription directly through the Whop platform
- Clients must notify us immediately upon cancellation via Whatsapp or Telegram
- Failure to provide immediate notification may result in processing delays

3.2 Refunds Upon Cancellation

- **Refundable:** Any remaining account balance will be refunded to the Client
- **Non-Refundable:** Monthly subscription fees are non-refundable under any circumstances
- Refunds will be processed within 7 business days of cancellation

4. Account Setup & Top-Up Requirements

4.1 New Account Setup

- Clients requesting a new ad account must provide an initial minimum top-up of \$500 USD
- This top-up serves as the advertising budget and is separate from subscription fees
- Additional top-ups may be required based on spending velocity and account performance

4.2 Account Funding

- Clients are responsible for maintaining adequate account balance for their advertising campaigns
- We reserve the right to pause campaigns if account balance is insufficient

5. Asset Quality & Replacement

5.1 Faulty Assets

- If any provided ad account or asset is found to be faulty or non-functional, we will replace it without question
- Clients must report faulty assets within 24 hours of detection
- Replacement will be provided at no additional cost

5.2 Definition of Faulty

Faulty assets include, but are not limited to:

- Ad accounts that are already restricted or disabled upon delivery
- Accounts that cannot be accessed with provided credentials
- Assets that do not match the specifications of the purchased package
- Restricted assets

6. Fair Use Policy & Prohibited Activities

6.1 Fair Use Requirements

Clients must:

- Use accounts in accordance with their designated package type (White or Black)
- Operate accounts responsibly and within reasonable usage parameters
- Avoid activities that may compromise account integrity or our service infrastructure

6.2 Strictly Prohibited Activities

The following actions will result in immediate termination:

Package Violations:

- Advertising black hat content or campaigns on Meta White package accounts
- Using accounts for purposes outside of the scope of your selected package

Reselling:

- Reselling, subletting, or providing access to our accounts to third parties is strictly prohibited

Account Abuse:

- Excessive policy violations that result in repeated account restrictions
- Deliberately engaging in activities designed to harm or disable the accounts
- Using accounts in ways that violate our fair use standards or put our service at risk

6.3 Consequences of Violations

If you violate any terms in Section 6:

- Your subscription will be terminated immediately
- You will forfeit any remaining account balance (no refund)
- Your monthly subscription fee will not be refunded
- You may be permanently banned from our services

7. Account Security & Responsibility

7.1 Client Responsibilities

- Maintain confidentiality of all account credentials
- Notify us immediately of any unauthorized access or security breaches
- Use secure connection methods when accessing accounts

7.2 Our Responsibilities

- Provide functional accounts with accurate credentials
- Maintain reasonable security measures for account provisioning
- Replace compromised accounts where security failure is attributable to us

8. Service Availability & Support

8.1 Availability

- We strive to provide 24/7 account availability but cannot guarantee uninterrupted service
- Scheduled maintenance will be communicated in advance when possible
- We are not liable for downtime caused by Meta platform issues

8.2 Support

- Support is provided via Whatsapp, Telegram & Discord

9. Compliance & Legal Disclaimer

9.1 Client Compliance

Clients are solely responsible for:

- Ensuring their advertising content complies with applicable laws and regulations
- Understanding the legal implications of their advertising practices
- Any legal consequences arising from their advertising activities

9.2 Company Disclaimer

- We provide ad account access services only
- We do not endorse, approve, or take responsibility for Client advertising content
- We are not liable for any legal issues arising from Client advertising activities

9.3 Meta Platform Policies

- Clients acknowledge that Meta maintains its own policies and terms of service
- Account restrictions or bans by Meta are beyond our control
- We are not responsible for Meta's enforcement actions against accounts

10. Limitation of Liability

To the maximum extent permitted by law:

- Our total liability shall not exceed the amount paid by Client in the three (3) months preceding the claim
- We are not liable for indirect, incidental, consequential, or punitive damages
- We are not liable for lost profits, data loss, or business interruption

11. Modifications to Terms

- We reserve the right to modify these Terms at any time
- Material changes will be communicated via email
- Continued use of services after changes constitutes acceptance of modified Terms

12. Termination Rights

12.1 Our Right to Terminate

We may terminate your service immediately if:

- You violate any provision of these Terms
- Your activities pose a risk to our service or other clients
- We are required to do so by law or regulatory authority

12.2 Effects of Termination

Upon termination by us for cause:

- No refunds will be issued (subscription fees or account balance)
- All access to accounts will be immediately revoked
- You must cease all use of our services

13. Dispute Resolution

13.1 Governing Law

These Terms shall be governed by the laws of United Kingdom

13.2 Dispute Process

- Clients agree to first attempt resolution through good-faith negotiation
- If unresolved, disputes shall be settled through mediation

14. Entire Agreement

These Terms constitute the entire agreement between you and the Company regarding our services and supersede all prior agreements and understandings.

15. Contact Information

For questions about these Terms or our services:

Company: Kuro Network Limited

Email: luca@kuronet.io

Support: contact@kuronet.io

By subscribing to our services, you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions.

Last Updated: 11/09/25