

Omixee – Privacy Policy

CONTACT INFO

- +33 773122010
- contact@Omixee.com

Please find below an overview of our most frequently asked questions regarding the return policy with the answer.

Is your question not in below list? Feel free to

contact us at

contact@Omixee.com

Returns & Exchanges

How do I place a return or exchange?

We're sorry you didn't love your Omixee Please reach out to contact@Omixee.com with your order number and the products you'd like to exchange or return, and we'll take care of the rest. Help! I can't find my return slip.

Don't worry—Omixee packages don't include return slips. Just reach out to contact@Omixee.com and we'll help you place your return or exchange.

What's your return policy?

All returns must be processed within 30 days of receiving the order.

To place a return, or if you are having trouble making a return within the 30 day timeframe, please reach out to contact@Omixee.com.

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Order # must be provided to place a return, and you will be refunded in full to your original form of payment. Please note, your original shipping charges are not refunded.

How long does it take to process a return?

Credit card refunds usually take 5-10 business days to appear on your statement.

What should I do if I receive the wrong product?

If you received a product different from the one that you ordered, sorry about that! Please contact us at contact@Omixee.com and we'll be sure to get you the Omixee you ordered!

What's your return process if i'm not happy with the product?

Yes within 30 days after receiving your package. Here are your packing instructions:

Securely pack the items in a box.

Affix the mailing label squarely onto the address side of the parcel, covering up any previous delivery address and barcode without overlapping any adjacent side.

Use the address listed and affix the appropriate amount of postage.

Ship package from your nearest post office or shipping company of your choice.

If you did not receive a return label please send an e-mail to contact@Omixee.com

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Please note! If you have received a faulty product, it is important that you send an e-mail to contact@Omixee.com before returning your order.

We will then be able to help you with the returns procedure and find an appropriate solution.

NOTE: If your order has not been purchased via

www.Omixee.com

the return policy applied of the shop where you did purchase the product.