

# **ASTRA TRADING LLC**

## **PRIVATE POLICY**

**Effective Date:** November 20, 2025

**Last Updated:** November 20, 2025

At Astra Trading LLC (“Astra,” “we,” “us”), we respect your privacy and are committed to protecting information related to your use of **astratrading.io**, the Astra Discord community, and any related services.

This Privacy Policy describes:

- What information we collect
- How we use it
- How third-party platforms (Whop, Discord, analytics providers, X/Twitter) may process data
- Your rights and choices

By using Astra services, you agree to the practices described in this Policy.

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## **1. Information We Collect**

Astra collects **minimal information**, and only what is necessary to operate and improve our website and services.

We may collect:

### **1.1 Website Analytics Data**

We collect **anonymous or pseudonymous analytics data**, including:

- Page views
- Buttons clicked (CTA interactions)
- Device type, browser, operating system
- Time spent on pages
- Referral sources
- Basic site performance metrics

This data does not directly identify you.

## 1.2 Communication Data

If you contact Astra (e.g., through email), we may store your:

- Email address
- Message content

## 1.3 Social Media Interactions

If you engage with Astra content on X/Twitter or other platforms (likes, retweets, replies), your data is processed according to those platforms' policies.

Astra does **not** collect personal data from social media interactions.

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# 2. Information We Do NOT Collect

Astra does **NOT** collect or store:

- Payment information
- Credit card or billing details
- Government-issued identification
- Date of birth
- Addresses
- Social Security numbers

All payments and authentication are handled externally by **Whop**.

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# 3. Third-Party Services and Integrations

Astra uses third-party platforms to deliver services.

Each platform has its own privacy policy that governs how they collect and process data.

## 3.1 Whop (Payments, Authentication, Subscriptions)

Whop handles:

- Membership sign-ups
- Payment processing
- Billing information
- Subscription renewals
- Account authentication

Astra does not access, store, or manage any payment information. Please refer to **Whop's Privacy Policy** for details.

### 3.2 Discord (Community Access)

Participation in the Astra Discord means Discord may collect:

- Discord username and user ID
- Messages you send
- Server activity
- IP address
- Device/browser metadata

Your Discord data is governed by **Discord's Privacy Policy**.

Astra does not download, extract, or sell Discord user data.

### 3.3 Analytics, Cookies & Tracking Tools

Astra may use:

- Cookies
- Pixels
- Analytics scripts
- Conversion-tracking tools
- Retargeting tools (e.g., X/Twitter pixel, if enabled)

These tools may track:

- How you navigate the site
- Which pages you visit
- Non-identifying behavioral data

You may disable cookies in your browser settings.

### 3.4 X/Twitter and Social Media

Astra and Astra-affiliated accounts (e.g. @Omzcharts, @EZCharts\_, @ApeChartz, @astratradingio) may share posts, promotions, and educational content.

Astra does **not** collect personal data from your interactions with these accounts.

Your data is governed by X/Twitter's privacy policies.

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## 4. How We Use Data

Astra uses collected data to:

- Improve website performance
- Monitor marketing effectiveness
- Analyze user behavior (anonymously)
- Optimize conversion rates
- Maintain secure functioning of the site
- Communicate with users who contact us first
- With your explicit permission, Astra may publish testimonials, reviews, or feedback — including content you share within the Discord—and may display it on our website or social media accounts.

Astra does **not**:

- Sell your personal data
  - Share identifiable data with advertisers
  - Use data to track individual trading behavior
  - Combine analytics data with Discord or Whop data
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## 5. Sharing of Information

Astra may share anonymous data with:

- Analytics providers
- Advertising platforms (if pixels are enabled)
- Website hosting providers
- Security or anti-spam services

Astra does **NOT** sell or rent your personal information.

Astra may disclose data if required by law or to protect our rights.

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## 6. Data Retention

Astra retains:

- Anonymous analytics data for as long as needed to improve site performance
- Emails or support messages as needed to maintain communication history

We do not store sensitive personal data.

Discord and Whop manage their own retention schedules for your data on their own platforms.

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## 7. Security

We implement reasonable administrative, technical, and physical security measures to protect data.

However:

- No online platform is 100% secure
  - Astra cannot guarantee absolute security
  - You should secure your Whop and Discord accounts with strong passwords and two-factor authentication (2FA)
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## 8. Children's Privacy

Astra is **not intended for individuals under 18**.

We do not knowingly collect data from anyone under 18.

If we learn that a minor has accessed our Services, we will take reasonable steps to remove all associated information.

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## 9. Your Rights & Choices

Depending on your jurisdiction, you may have rights to:

- Request access to collected data
- Request correction or deletion of data
- Opt out of cookies
- Withdraw consent (if applicable)

To make a data request, contact us at **[contact@astratrading.io](mailto:contact@astratrading.io)**

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## 10. Links to Third-Party Websites

Astra may link to:

- Social media
- External educational pages
- Promotional content
- Referral links

Astra is not responsible for the data collection practices of third-party websites.

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## 11. Updates to This Privacy Policy

We may update this Policy periodically.

The “Last Updated” date indicates the most recent revision.

Continued use of Astra services means you accept any updated policies.

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## 12. Contact Information

For questions, privacy concerns, or data requests, please contact: **[contact@astratrading.io](mailto:contact@astratrading.io)**