



Terms & Conditions

Welcome to OneStopSocial! We build simple tools for lead discovery and post tracking in Facebook Groups. Our Chrome Extension helps users monitor public group content using custom keywords—saving time and surfacing relevant conversations. These Terms of Use apply specifically to our Chrome Extension and any connected services made available through onestopsocial.com.

By using OneStopSocial, visiting our website, or interacting with our extension, you agree to the following Terms of Use. If you do not agree, please discontinue use immediately.

If you represent a business or team, you confirm you have the authority to accept these terms on its behalf.

1. What Our Service Is

"Service" means the OneStopSocial Chrome Extension and related dashboard tools. Our extension helps you track posts in Facebook Groups by scanning them for keywords you provide. The Service runs in your browser and temporarily stores matching post data locally to support your filters and viewing experience.

2. Eligibility & Account Use

- You must be at least 18 years old to use the Service.
- Each user account is for one person only. Do not share your account.
- You are responsible for maintaining the confidentiality of your login details.
- If you suspect unauthorized access, notify info@onestopsocial.com immediately.
- We reserve the right to suspend accounts that violate these terms or applicable laws.

3. Subscription & Trial Terms

- Our Monthly Plan begins with a 10-day trial for \$1 (setup fee).
- After the trial, your selected plan will be billed monthly unless canceled.
- You'll receive an email reminder 7 days before the trial ends.
- Annual plans are charged up-front at a discounted rate and do not include a trial.

4. Cancellations & Refunds

- Cancel anytime through your billing dashboard.
- Monthly plan cancellations are eligible for a refund of the current month only.
- Annual plan cancellations are prorated based on full monthly pricing.
- Refunds do not apply to prior billing periods.

5. How to Cancel

- Visit your Billing page, click Cancel, and follow all instructions.

- A message stating "Subscription Cancellation Successful" will confirm your cancellation.
- You'll also receive an email confirmation. Contact us if this doesn't arrive.

6. How the Extension Works

- Our tool monitors Facebook Group content your account has permission to view.
- Keyword-matching post data is temporarily cached in your browser and automatically cleared after 30 days.
- No social media credentials, DMs, or private data are collected, stored, or transmitted.

7. Acceptable Use

- Use the Service responsibly and in accordance with applicable laws.
- Do not use the Service to spam, harass, or violate others' privacy.
- Respect Facebook's Terms of Service and Community Guidelines.
- Do not attempt to reverse-engineer, hack, or abuse the Service.

8. Data & Privacy

Our Privacy Policy details how we handle your data. Key points:

- We don't store or access your Facebook messages or private content.
- Post data matching your keywords is cached locally in your browser.
- Your account information is stored securely and used solely to provide the Service.

9. Disclaimers

- The Service is provided "as is" without warranties of any kind.
- We are not responsible for Facebook policy changes that may affect functionality.
- While we strive for accuracy, we cannot guarantee the completeness of all captured posts.

10. Limitation of Liability

To the maximum extent permitted by law, OneStopSocial shall not be liable for any indirect, incidental, special, or consequential damages arising from your use of the Service.

11. Termination

We may suspend or terminate your account if you violate these terms. You may cancel your account at any time through the billing dashboard.

12. Changes to Terms

We may update these terms occasionally. Significant changes will be communicated via email or through the extension. Continued use after changes constitutes acceptance.

13. Contact Information

Questions about these terms? Contact us at:

Email: info@onestopsocial.com

Website: <https://www.onestopsocial.com>