

# OPTIONHUB – PRIVACY POLICY

**Last Updated:** January 2025

This Privacy Policy explains how OptionHub (“we”, “us”, “our”) collects, uses, and protects your personal data.

---

## 1. Information We Collect

We collect:

- Email address
  - Payment information
  - Username / Discord username
  - IP address
  - Browser/device information
  - Login timestamps
  - Discord activity logs
  - WHOP purchase data
- 

## 2. How We Use Your Information

We use your data to:

- Provide access to the membership
- Verify identity

- Prevent fraud
  - Defend chargebacks and disputes
  - Improve services
  - Provide customer support
  - Send updates or onboarding information
- 

### 3. Data Sharing

We share data **only with**:

- Stripe (payment processor)
- WHOP (platform provider)
- Discord (community access)
- PandaDoc (contract delivery)

We do **NOT** sell your personal information.

---

### 4. Cookies & Tracking

We may use cookies, analytics, and tracking tools to:

- Detect fraud
  - Improve user experience
  - Monitor login behavior
-

## 5. Data Storage

Data is stored securely and retained only as needed for:

- Service delivery
  - Legal compliance
  - Fraud prevention
  - Dispute resolution
- 

## 6. Your Rights

You may:

- Request access to your data
  - Request deletion where legally allowed
  - Update your information
- 

## 7. Security

We use encryption, secure servers, and access control.  
However, no system is 100% secure.

---

## 8. Contact

Email: [optionhub.io@gmail.com](mailto:optionhub.io@gmail.com)