

PRIVACY POLICY

Last updated: October 2025

Operated by Ziba Online Limited ("ZOL", "we", "our", "us")

NZ Company No. 1916441

1. Overview

This Privacy Policy explains how Ziba Online Limited collects, uses, and protects your personal information when you use our websites and services, including:

TradingNut.com and related domains

Dynamic Traders Club (DTC) and its community platforms

Any other websites or digital services operated under ZOL brands

This Policy applies to all visitors, members, and customers ("you") who access or purchase through our Services.

2. Information We Collect

We collect personal and technical information to deliver our Services, communicate with you, and improve your experience.

(a) Information You Provide

When you sign up, make a purchase, or contact us, we may collect:

Name and email address

Billing information (handled securely via Whop, Stripe, or PayPal)

Account login details

Messages or comments you send to us

Support tickets or feedback submissions

(b) Automatically Collected Information

When you visit our sites, we may collect:

IP address and browser type

Device information and operating system

Pages visited and time spent on the site

Referring URLs and general location (city/country level only)

We use analytics tools (e.g., Google Analytics) and session cookies to understand how visitors use our Services.

3. How We Use Your Information

We use your personal data to:

Deliver purchased products, memberships, or digital content

Process payments securely through third-party processors (e.g., Whop, Stripe, PayPal)

Send login credentials, service updates, and support responses

Send educational content, newsletters, or marketing (only if you opt in)

Analyze trends and improve website performance

Maintain legal compliance and prevent fraud

We do not sell, rent, or trade your personal data to third parties.

4. Legal Basis for Processing (GDPR)

If you are in the European Economic Area (EEA), we process your data under one or more of the following lawful bases:

Your consent (e.g., when you subscribe to emails)

Contract necessity (to deliver purchased Services)

Legitimate business interest (to improve or secure our platforms)

Legal compliance (to maintain tax or financial records)

5. Cookies & Tracking

Our websites use cookies (small data files) to remember preferences, enable secure logins, and analyze usage.

You can disable cookies in your browser settings, but some features may not function properly.

6. Data Storage & Security

We store data securely using encrypted cloud servers and industry-standard protection measures.

Payment details are not stored by us — all transactions are handled by our payment partners (Whop, Stripe, PayPal) in compliance with PCI-DSS standards.
We retain customer data only as long as necessary to provide services and meet legal obligations.

7. Sharing of Information

We may share limited information with:

Service providers who help operate our business (e.g., email platforms, analytics, payment processors)

Legal authorities if required by law or to prevent fraud or abuse

Community platforms (e.g., Discord) where you voluntarily participate

All third-party partners are bound by confidentiality and data protection agreements.

8. Marketing Communications

If you subscribe to our newsletter or educational updates, we'll send occasional emails about trading education, content, or new product releases.

You can unsubscribe at any time by clicking the "unsubscribe" link in any email or by contacting us at support@tradingnut.com.

9. Your Rights

Depending on your jurisdiction, you may have the right to:

Access the personal information we hold about you

Request correction or deletion of your data

Withdraw consent for marketing communications

Request data portability (EU users)

To exercise these rights, contact us at support@tradingnut.com. We'll respond within 30 days.

10. International Data Transfers

We operate in New Zealand and may process or store information on servers located outside your country.

By using our Services, you consent to such transfers, provided that adequate data protection standards are in place.

11. Third-Party Links

Our sites may contain links to third-party websites or services (e.g., YouTube, TradingView, Discord).

We are not responsible for their privacy practices, and you should review those sites' policies before providing personal information.

12. Children's Privacy

Our Services are intended for adults (18+).

We do not knowingly collect personal information from children. If we discover such data has been collected, it will be deleted immediately.

13. Changes to This Policy

We may update this Privacy Policy periodically. The latest version will always be available at [\[tradingnut.com/privacy-policy\]](https://tradingnut.com/privacy-policy).

Continued use of our Services after any change indicates acceptance of the updated policy.

14. Contact Us

Ziba Online Limited

244 Mark Avenue, Grenada Village, Wellington 6037, New Zealand

support@tradingnut.com

+64 20 446 0814