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# Wren Enterprise — Refund Policy

Last Updated: November 2025

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## 1. General Policy

All memberships, subscriptions, and digital products inside the Wren Enterprise Whop Community are **non-refundable**. Because access to private resources, coaching, systems, and recruitment tools is granted immediately, refunds cannot be provided once a purchase is made.

By joining, you agree that **all sales are final**.

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## 2. Subscription Renewals

Monthly memberships renew automatically.

You may cancel at any time before your next billing date.

- Canceling stops **future charges**
- It does **not** trigger a refund for the current billing period

We do not offer partial refunds for unused time.

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## 3. \$1 Trial Policy (If Enabled)

If you start a **\$1 trial**, the following applies:

- The \$1 fee is non-refundable
- Once the trial ends, your membership converts into a paid plan unless canceled beforehand

- It is your responsibility to manage cancellation before the trial ends

If you forget to cancel, we cannot issue a refund.

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## 4. Lifetime Memberships

Lifetime access purchases are **non-refundable**, even if:

- You change your mind
- Your availability or goals change
- You no longer want recruitment assistance
- You don't meet hiring criteria
- You leave or are removed for violating community rules or the NDA

Because lifetime access includes immediate delivery of full resources and tools, refunds are not possible.

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## 5. Removal for Policy Violations

If you are banned or removed due to:

- NDA violations
- Confidentiality breaches
- Toxic behavior
- Harassment
- Attempting to circumvent FSC
- Misuse of community resources
- you will **not** receive a refund for any membership type.

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## 6. Recruitment Placement Disclaimer

Membership does **not** guarantee placement into a job.

Placement depends on:

- Skills
- Experience
- Performance in interviews
- Company requirements
- Market demand
- Responsiveness

Because hiring decisions are controlled by partner companies, we cannot issue refunds based on whether a rep is hired or not.

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## 7. Duplicate Charges or Billing Errors

If you experience a billing error such as:

- Duplicate charges
- A system glitch
- A transaction processed incorrectly

You may request an audit.

If the charge is confirmed as an error, we will issue a correction or refund.

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## 8. Chargebacks

If you dispute a charge with your bank **instead of** contacting support:

- Your membership is terminated
- Your account is permanently banned
- All access, benefits, and placement opportunities are revoked

We handle disputes swiftly and directly—just contact us first.

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## 9. Contact for Billing Support

For any billing questions:

**Email:** [support@wrenenterprise.com](mailto:support@wrenenterprise.com)

**Response Time:** 24–48 hours

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## 10. Acceptance

By joining the Wren Enterprise Whop Community, you acknowledge:

- You have read this Refund Policy
  - You understand all sales are final
  - You agree to abide by these terms when purchasing a plan or subscription
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